



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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**Sie erreichen uns hier**

Freistädterstraße 236, A-4040 Linz

Email: [education.ecs.at@arrow.com](mailto:education.ecs.at@arrow.com)

Phone: +43 1 370 94 40 - 34

# Symantec Web Security Service Diagnostic and Troubleshooting R2

CODE:	LÄNGE:	PREIS:
SYM_00034381	16 Hours (2 Tage)	€1,600.00

## Description

The Symantec Web Security Service Diagnostics and Troubleshooting course is intended for IT professionals who will be diagnosing and troubleshooting the Symantec Web Security Service (WSS).

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- Describe the architecture, components and process flow of WSS
- Identify the steps to diagnose, troubleshoot and resolve a broad range of issues with WSS to include Access Methods, Authentication Means, Web and File Access, as well as Performance Issues

## Voraussetzungen

Either the Web Security Service Core Administration R1 course or the Web Security Service Planning, Implementation and Administration R1.1 course  
Symantec Diagnostic and Troubleshooting Methodology Course (eLearning – 15 min.)  
Internet protocols, authentication and network communications.

## Inhalt

Module 1: Web Security Service Architecture, Components, Architecture and Integrations  
Understand the Troubleshooting Methodology Know the core components Comprehend the Architecture and Process flow

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Basic understanding of: Cloud Firewall Service Data Loss Prevention Integration CloudSOC Integration Web Isolation Integration

Module 2: WSS Corporate Access Methods Define problems with Corporate Access Methods  
Diagnose and Solve problems with Corporate Access Methods Results with Corporate Access Methods

Module 3: WSS Remote Access Methods Define problems with Remote Access Methods  
Diagnose and Solve problems with Remote Access Methods Results with Remote Access Methods

Module 4: WSS Authentication Means Define problems with Authentication Means  
Diagnose and Solve problems with Authentication Means Results with Authentication Means

Module 5: Website and File Access Issues Define Website and File Access Issues  
Diagnose and Solve Website and File Access Issues Results with Website and File Access Issues

Module 6: WSS Performance Issues Component, Architecture and Process Flow of WSS Internet Performance Issues  
Define problems with WSS Internet Performance Issues Diagnose Problems with WSS Internet Performance Issues  
Solving Problems with WSS Internet Performance Issues Results of Internet Performance Issues with WSS

Module 7: Key Points of Diagnostics and Troubleshooting  
Examining WSS Architecture, Components, and Integrations – Key Points Corporate Access Methods Module – Key Points  
Remote Access Methods Module – Key Points Authentication Means Module – Key Points  
Troubleshooting Website and File Access Issues – Key Points Troubleshooting Performance Issues – Key Points

## Weitere Informationen

This course includes practical hands-on exercises that enable you to test your new skills and begin to use those skills in a working

environment.

## **Kurstermine**

Auf Anfrage. Bitte [kontaktieren Sie uns](#)

## **Zusätzliche Information**

Diese Schulung ist auch als Vor-Ort-Schulung verfügbar. Bitte [kontaktieren Sie uns](#), um mehr zu erfahren.