



Enterprise Computing Solutions - Education Services

## TRAINING OFFERING

---

**Sie erreichen uns hier**

Arrow ECS Internet Security AG, Richtistrasse 11, CH-8304 Wallisellen

Email: [trainings.ecs.ch@arrow.com](mailto:trainings.ecs.ch@arrow.com)

Phone: +41 43 222 80 00



# Check Point Certified Troubleshooting Expert (CCTE) R81.20 (includes 180 days' lab access)

CODE:	LENGTH:	PRICE:
CKT_CCTE_R81.20	16 Hours (2 days)	CHF2,200.00

## Description

Provide advanced troubleshooting skills to investigate and resolve more complex issues that may occur while managing your Check Point Security environment

## Objectives

Introduction to Advanced Troubleshooting  
Advanced Management Server Troubleshooting  
Advanced Troubleshooting with Logs and Events  
Advanced Identity Awareness Troubleshooting  
Advanced Site-to-Site VPN Troubleshooting  
Advanced Client-to-Site VPN Troubleshooting  
Advanced Gateway Troubleshooting  
Advanced Firewall Kernel Debugging  
Advanced Access Control Troubleshooting

## Audience

This course is designed for security experts and Check Point resellers who desire to obtain the necessary knowledge required to perform more advanced troubleshooting skills while managing their security environments.

## Prerequisites

Working knowledge of UNIX and/or Windows operating systems, Working knowledge of Networking, TCP/IP, CCSE training/certification, Advanced knowledge of Check Point Security Products.

## Programme

- Identify and use Linux-based and Check Point commands and tools for system monitoring, file editing, and file viewing.
- Identify and use the appropriate troubleshooting and debug commands/tools to resolve advanced Management Server and API Server issues.
- Investigate and troubleshoot traffic or security-related issues using logs and events monitoring tools.
- Identify and use the appropriate troubleshooting and debug commands/tools to resolve advanced Security Gateway issues.
- Demonstrate an understanding of advanced troubleshooting tools and techniques for kernel debugging.
- Identify and use the appropriate troubleshooting and debug commands/tools to resolve advanced Access Control issues.
- Identify and use the appropriate troubleshooting and debug commands/tools to resolve advanced Identity Awareness issues.
- Identify and use the appropriate troubleshooting and debug commands/tools to resolve advanced Site-to-Site VPN Troubleshooting issues.
- Identify and use the appropriate troubleshooting and debug commands/tools to resolve advanced Client-to-Site VPN Troubleshooting issues.

## EXERCISES

- Collect and read live and historical CPView data.
- Troubleshoot CPM and SmartConsole login issues.
- Restore a Management High Availability environment from a temporary Primary Down condition.

- Troubleshoot SmartLog processes.
- Collect and interpret user mode debugs.
- Collect and interpret kernel debugs.
- Debug Unified Policy Inspection in kernel to understand match process.
- Debug the Identity Awareness user mode processes.
- Collect and interpret Site-to-Site VPN Debugs.
- Collect and interpret Remote Access VPN Debugs.

## Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
25 Jun 2026	Virtual Classroom	BST	English	Instructor Led Online		CHF2,200.00
02 Jul 2026	Virtual Classroom	CEDT	German	Instructor Led Online		CHF2,200.00
17 Sep 2026	Virtual Classroom	BST	English	Instructor Led Online		CHF2,200.00
24 Sep 2026	Virtual Classroom	CEDT	German	Instructor Led Online		CHF2,200.00
12 Nov 2026	Virtual Classroom	GMT	English	Instructor Led Online		CHF2,200.00
03 Dec 2026	Virtual Classroom	GMT	English	Instructor Led Online		CHF2,200.00
03 Dec 2026	Virtual Classroom	CET	German	Instructor Led Online		CHF2,200.00

## Zusätzliche Information

[Diese Schulung ist auch als Vor-Ort-Schulung verfügbar. Bitte kontaktieren Sie uns, um mehr zu erfahren.](#)