



Enterprise Computing Solutions - Education Services

## TRAINING OFFERING

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## Symantec Web Protection – Edge SWG Administration R2

CODE:	LENGTH:	PRICE:
SYM_000269	32 Hours (4 days)	£2,245.00

### Description

The Symantec Web Protection—Edge SWG Administration R2 course provides a detailed introduction to the features that comprise Edge SWG, which is the on-premise component of Symantec Network Protection. These applications include Edge SWG (Edge SWG), Management Center, Reporter, Content Analysis, and High Risk Isolation. This course includes practical hands-on exercises that enable students to test their understanding of the concepts presented in the lessons.

### Objectives

By the completion of this course, you will be able to:

- Describe the major Edge SWG functions and capabilities
- Write policies to defend enterprise networks against malware attacks and to enforce acceptable Internet browsing behavior
- Understand how the various applications work together to secure enterprise networks
- View reports and monitor solution performance

### Prerequisites

- Basic understanding of networking concepts
- Basic understanding of network security concepts
- Basic understanding of the use of proxy servers

### Programme

#### Module 1: Introduction to Symantec Edge SWG

- Overview of Web Protection Suite
- Overview of Edge SWG components

#### Module 2:

#### Intercepting web traffic and applying policy

- How the ProxySG intercepts traffic
- Writing policy on the ProxySG
- Layer and rule evaluation order in the VPM
- Inform users when web access is denied or restricted due to policy

#### Module 3:

#### Applying security and web usage policy to encrypted traffic

- Introduction to TLS
- Managing HTTPS traffic on the ProxySG

#### Module 4:

#### Centrally managing devices with Management Center

- How Management Center centralizes and simplifies device management

- Configuring the ProxySG with the ProxySG Admin Console
- Creating and distributing VPM policies
- Creating and managing jobs
- Use reports to analyze web browsing activity

Module 5:

Providing security and web usage policies based on role or group

- Authentication basics on the ProxySG
- Using IWA authentication on the ProxySG
- Authentication modes in explicit and transparent modes
- Connecting to the Windows domain directly using IWA direct
- Connecting to the Windows domain using IWA BCAAA
- Using roles and groups in policy

Module 6:

Enforcing corporate guidelines for acceptable Internet browsing behavior

- Create strong corporate guidelines for acceptable Internet use
- Use website categorization to enforce acceptable use guidelines
- Provide the ProxySG with categorization databases to be referenced in policy
- Set the Request URL Category object in policy to enforce acceptable use guidelines

Module 7:

Protecting the endpoint from malicious activity

- WebPulse technical details
- Introduction to Intelligence Services
- Using Intelligence Services data feeds in policy
- Ensuring safe downloads

Module 8:

Providing security for risky and unknown websites with High Risk Isolation

- Introduction to High Risk Isolation
- Configuring HRI
- Overview of Symantec Web Isolation

Module 9:

Enhancing security with virus scanning

- Introduction to Content Analysis
- Exploring the Content Analysis management console
- Configuring communication with the ProxySG over ICAP
- Configuring malware scanning options

Module 10:

Using malware analysis to analyze potentially malicious files

- Introduction to malware analysis
- Preparing the use malware analysis
- Performing malware analysis

Module 11:

Monitoring Edge SWG features

- Monitoring devices from within Management Center
- Monitor and maintain the Content Analysis
- Troubleshooting tips

Module 12:

Reporting for Edge SWG features

- How Reporter delivers centralized web reporting
- Configuring access logging on Edge SWG
- Using the Reporter Admin Console to configure log processing on Reporter

Module 13:

Understanding SGOS architecture and caching on the Edge SWG

- SGOS architecture

- Caching on the Edge SWG
- Using HTTP compression

#### Module 14:

Using built-in diagnostic tools on the Edge SWG

- Exploring sysinfo files
- Using policy tracing and policy coverage
- Using packet captures
- Sending service information to Symantec

#### Module 15:

Expanding security with cloud integrations

- Introduction to Cloud SWG
- Using Universal Policy Enforcement
- Integrating CloudSOC with Symantec Network Protection

#### Module 16:

Course review

- Symantec Web Protection–Edge SWG Administration R2 course review

#### Appendix A:

Using Content Policy Language (CPL)

- SSP hardware platform overview
- Introduction to ISG

#### Appendix B:

Using Content Policy Language (CPL)

- Basic CPL concepts
- Intermediate CPL concepts
- Using CPL best practices

#### Appendix C:

Introduction to Hypertext Transport Protocol (HTTP)

- Basic HTTP concepts

## Follow on courses

Additional Courses Available

- Web Protection Cloud SWG – Administration R2
- Web Protection Cloud SWG – Diagnostics and Troubleshooting R2
- Web Protection Edge SWG – Diagnostics and Troubleshooting R2

## Test and Certification

The 250-589: Symantec Web Protection – Edge SWG R2 Technical Specialist certification exam includes content from this course and its companion course, Symantec Web Protection – Edge SWG Diagnostics & Troubleshooting R2 Available at an additional cost.

## Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
08 Jun 2026	Virtual Classroom	BST	English	Instructor Led Online		£2,245.00
14 Sep 2026	Virtual Classroom	BST	English	Instructor Led Online		£2,245.00
14 Dec 2026	Virtual Classroom	GMT	English	Instructor Led Online		£2,245.00

## **Additional Information**

This training is also available as onsite training. Please contact us to find out more.