Enterprise Computing Solutions - Education Services

TRAINING OFFERING

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Workspace ONE: Configure and Manage

CODE:	LENGTH:	PRICE:
OMN_WS1DM22	40 Hours (5 days)	£4,250.00

Description

Delivered by an Omnissa Certified Instructor, the Workspace ONE: Configure and manage course equips IT professionals with the skills to deploy, manage, and secure devices, applications, and user access using Workspace ONE UEM across multiple platforms. Through a combination of hands-on labs, simulations, and interactive lectures, you will configure and manage the endpoint life cycle.

Objectives

• Understand the course scope, structure, and role-based outcomes for Workspace ONE configuration and management.
• Describe the Workspace ONE platform, architecture, and core services.
• Navigate and configure core settings in the Workspace ONE UEM Console.
• Manage users, groups, and organizational structures in Workspace ONE UEM.
• Integrate Workspace ONE UEM with key enterprise services and systems.
• Configure and manage secure device enrollment methods.
• Create and enforce device compliance and management policies.
• Monitor and manage devices throughout their lifecycle.
• Deploy and manage applications across supported platforms.
• Configure secure mobile email and content access.
• Provide remote support and troubleshooting for managed devices.
• Apply Workspace ONE security features to protect devices and data.
• Configure secure access and authentication using Omnissa Access.
• Automate administrative tasks using Workspace ONE workflows.
• Use analytics and reports to monitor environment health.

Audience

• Intermediate to advanced practitioners that design, deploy, manage, optimize, troubleshoot, and secure the Digital Workspace.

Prerequisites

Recommended:

• Understand fundamental Networking / Storage and Infrastructure concepts
• A working knowledge of Workspace ONE
• A background in End-User Computing

Programme

1 Course introduction

• Introductions and course logistics
• Course objectives

2 Understanding Workspace ONE

• What is Workspace ONE?
• Workspace ONE components and architecture
• Workspace ONE Intelligent Hub & Hub Services

3 Console navigation and settings

• Navigating the Workspace ONE UEM console
• Configuring system settings and customization

4 User and group management

• User types and roles
• Organization groups
• Groups

5 Enterprise integrations

• Directory Services and ACC
• Certificate Authorities
• Dynamic Environment Manager
• Additional integrations
• Network considerations

6 Device enrollment

• Device enrollment overview
• Intelligent Hub enrollment
• Windows Desktop and Server enrollment
• Windows Multiuser
• Automated Device Enrollment for Apple devices
• Linux web enrollment
• Enrolling Google Endpoints

7 Policies

• Introduction to profiles and baselines
• Profiles
• Baselines
• Compliance policies

8 Device Management

• Device Details walkthrough
• Critical device actions
• Scripts, sensors, and tags
• Platform updates

9 Applications

• Applications Overview
• Public Applications
• Internal Applications
• Purchased Applications
• App Volume Integrations

10 Mobile email and content management

• Deploying Managed Email Settings
• PowerShell Integration
• Workspace ONE Secure Email Gateway
• Gmail integration
• Email compliance and Email Notification Service
• Content management

11 Remote support

• Workspace ONE Assist
• Workspace ONE ITSM Connector
• Intel vPro® integration
• Remote log collection and troubleshooting

12 Security

• Zero trust
• Identity and authentication
• Vulnerability Defense
• Mobile Threat Defense
• Workspace ONE Tunnel
• Security integrations

13 Omnissa Access

• Introduction to Omnissa Access
• User management
• App/resource catalog
• Authentication and policies
• Reporting and logs

14 Automating workflows

• Freestyle Orchestrator
• Creating workflows in Workspace ONE UEM
• Creating workflows in Omnissa Intelligence
• Workspace ONE APIs

15 Analytics and reporting

• Dashboards and reporting in UEM
• Omnissa Intelligence
• Experience Management

Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
07 Dec 2026	Virtual Classroom	GMT	English	Instructor Led Online	Yes	~~£ 4,250.00~~ £3,400.00
22 Feb 2027	Virtual Classroom	CET	English	Instructor Led Online		£4,250.00
10 May 2027	Virtual Classroom	CEDT	English	Instructor Led Online		£4,250.00
20 Sep 2027	Virtual Classroom	CEDT	English	Instructor Led Online		£4,250.00
06 Dec 2027	Virtual Classroom	CET	English	Instructor Led Online		£4,250.00

Additional Information

This training is also available as onsite training. Please contact us to find out more.