



## TRAINING OFFERING

---

**You can reach us at:**

Arrow ECS, Nidderdale House, Beckwith Knowle, Harrogate, HG3 1SA

Email: [educationteam.ecs.uk@arrow.com](mailto:educationteam.ecs.uk@arrow.com)

Phone: 0870 251 1000



# Storage System Recovery & Troubleshooting

CODE:	LENGTH:	PRICE:
NEP_SS-RT	32 Hours (4 days)	£3,460.00

## Description

In this course, you learn about the recovery of offline systems. You learn some of the reasons that systems go offline, including hardware causes and extraordinary circumstances. You also learn about data inconsistency issues and how to resolve the issues. This course does not cover platform-specific content.

## Objectives

- Recover systems that are down and will not boot or allow takeover
- Manually analyze failure information when tools are not available
- Recover from failed upgrades and reverts, including boot media updates

## Audience

Experienced Engineers supporting NetApp hardware in the field

## Prerequisites

Understanding of storage system technology (RAID, network, protocols, etc in addition to the NetApp Certification (NCDA). Significant experience of both NetApp hardware and software.

The following 5 day instructor led course is also required.. [\*\*OT-CLU-DPA - ONTAP Cluster Administration and Data Protection\*\*](#)

## Programme

Module 1: Controller Problems  
**Day 1** Module 2: Understanding Boot **Day 2** Module 3: Maintenance Mode **Day 3** Module 4: Storage  
Module 5: WAFL Recovery

## Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
17 Feb 2025	Virtual Classroom	GMT	English	Instructor Led Online		£3,460.00
06 May 2025	Virtual Classroom	BST	English	Instructor Led Online		£3,460.00
15 Sep 2025	Virtual Classroom	BST	English	Instructor Led Online		£3,460.00
10 Nov 2025	Virtual Classroom	GMT	English	Instructor Led Online		£3,460.00
17 Feb 2025	Arrow ECS Harrogate	GMT	English	Instructor Led Online		£3,460.00
06 May 2025	Arrow ECS Harrogate	BST	English	Instructor Led Online		£3,460.00
15 Sep 2025	Arrow ECS Harrogate	BST	English	Instructor Led Online		£3,460.00
10 Nov 2025	Arrow ECS Harrogate	GMT	English	Instructor Led Online		£3,460.00

## Additional Information

This training is also available as onsite training. [Please contact us to find out more.](#)