



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

---

**You can reach us at:**

Arrow Enterprise Computing Solutions Ltd, Part 1st Floor, Suite 1D/1, Central House, Otley Road, Harrogate, HG3 1UG

Email: [educationteam.ecs.uk@arrow.com](mailto:educationteam.ecs.uk@arrow.com)  
Phone: 0870 251 1000

## VMware Workspace ONE: Skills for Unified Endpoint Management [V21.x]

CODE:	LENGTH:	PRICE:
VMW_WS1SUEM21	24 Hours (3 days)	£1,940.00

### Description

In this three-day course, you learn how to apply the fundamental techniques for launching and maintaining an intelligencedriven, multi-platform endpoint management solution with VMware Workspace ONE®. Through a combination of hands-on labs, simulations, and interactive lectures, you will configure and manage the endpoint life cycle. After the three days, you will have the foundational knowledge for effectively implementing VMware Workspace ONE® UEM.

### Objectives

By the end of the course, you should be able to meet the following objectives:

- Explain the general features and functionality enabled with Workspace ONE UEM
- Summarize essential Workspace ONE administrative functions
- Summarize and implement common Workspace ONE integrations
- Explain the integration of Workspace ONE UEM with directory services
- Explain and deploy Workspace ONE edge services
- Onboard device endpoints into Workspace ONE UEM
- Securely deploy configurations to UEM managed devices
- Maintain environment and device fleet health
- Deploy applications to UEM managed devices
- Analyze a Workspace ONE UEM deployment

### Audience

Workspace ONE UEM operators and administrators, account managers, solutions architects, solutions engineers, sales engineers, and consultants.

### Prerequisites

This course has no prerequisites.

### Programme

- 1 Course Introduction
  - Introductions and course logistics
  - Course objectives
- 2 Platform Architecture
  - Summarize the features and functionality of Workspace ONE UEM
  - Outline the benefits of leveraging Workspace ONE UEM
  - Recognize the core and productivity components that make up the Workspace ONE UEM platform
- 3 Administration
  - Explain the features and functions of Workspace ONE Hub Services
  - Summarize hierarchical management structure
  - Navigate and customize the Workspace ONE UEM console
  - Outline account options and permissions

#### 4 Enterprise Integrations

- Outline the process and needs to integrate with directory services
- Explain certificate authentication and practical implementation with Workspace ONE
- Explain the benefits of integrating an email SMTP service into the Workspace ONE UEM console

#### 5 Onboarding

- Outline the prerequisite configurations in the Workspace ONE UEM environment for onboarding devices for management
- Outline the steps for setting up autodiscovery in the Workspace ONE UEM console
- Enroll an endpoint via the Workspace ONE Intelligent Hub app
- Summarize platform onboarding options

#### 6 Managing Endpoints

- Explain the differences between device and user profiles
- Describe policy management options for Windows 10 and macOS

#### 7 Alternative Management Methods

- Describe the function and benefits of device staging
- Configure product provisioning in the Workspace ONE UEM console
- Understand the benefits of deploying a Workspace ONE Launcher configuration to Android devices

#### 8 Applications

- Describe the features, benefits, and capabilities of application management in Workspace ONE UEM
- Understand and configure deployment settings for public, internal, and paid applications in the Workspace ONE UEM console
- Describe the benefits of using Apple Business Manager Content integration
- Describe the benefits of using server-to-client software distribution
- List the functions and benefits of the Workspace ONE Software Development Kit (SDK)

#### 9 Device Email

- Outline email clients supported by Workspace ONE UEM
- Configure an Exchange Active Sync (EAS) profile in the Workspace ONE UEM console
- Configure Workspace ONE® Boxer settings
- Summarize the available email infrastructure integration models and describe their workflows

#### 10 Content Sharing

- Describe the benefits of using Content Gateway and the Content Gateway workflows
- Describe the benefits of integrating content repositories with Workspace ONE UEM
- Configure a repository in the Workspace ONE UEM console

#### 11 Maintenance

- Identify console tools that support maintenance
- Analyze how to implement compliance policies to protect environmental security
- Outline features and functions enabled by Workspace ONE Assist

#### 12 Intelligence and Automation

- Outline the functionality enabled by Workspace ONE Intelligence
- Summarize and deploy automation
- Describe the functions and benefits of using compliance policies
- Explain the use-case for Freestyle Orchestrator and understand Freestyle Workflows

- Outline the capabilities of sensors and scripts and the steps for creating them

## **Session Dates**

On request. Please [Contact Us](#)

## **Additional Information**

[This training is also available as onsite training. Please contact us to find out more.](#)