



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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## Firewall 11.1: Troubleshooting

CODE:	LENGTH:	PRICE:
PAN_EDU-330	24 Hours (3 days)	£2,195.00

### Description

The Palo Alto Networks Firewall: Troubleshooting course is three days of instructor-led training that will help you:

- Use firewall tools, including the CLI, to investigate networking issues
- Follow proven troubleshooting methodologies that are specific to individual features
- Analyze advanced logs to resolve various real-life scenarios
- Solve advanced, scenario-based challenges

### Objectives

Successful completion of this three-day, instructor-led course will enhance the participant's understanding of troubleshooting the full line of Palo Alto Networks next-generation firewalls.

Participants will perform hands-on troubleshooting related to the configuration and operation of the Palo Alto Networks firewall. Completing this class will help participants develop an in-depth knowledge of how to troubleshoot visibility and control over applications, users, and content.

### Audience

Security Engineers, Security Administrators, Security Operations Specialists, Security Analysts, Network Engineers, and Support Staff.

### Prerequisites

Participants must complete the Firewall Essentials: Configuration and Management (EDU-210) course.

Participants must have strong practical knowledge of routing and switching, IP addressing, network security concepts, and at least six months of on-the-job experience with Palo Alto Networks firewalls.

### Programme

1 - Tools and Resources 2 - Flow Logic 3 - Packet Captures 4 - Packet-Diagnostics Logs 5 - Host-Inbound Traffic 6 - Transit Traffic 7 - System Services 8 - Certificate Management and SSL Decryption 9 - User-ID 10 - GlobalProtect 11 - Support Escalation and RMAs 12 - Next Steps

### Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
30 Apr 2025	Virtual Classroom	BST	English	Instructor Led Online	Yes	£ <del>2,195.00</del> £1,646.25
04 Jun 2025	Virtual Training Class - TP	BST	English	Instructor Led Online		£2,195.00
18 Aug 2025	Virtual Training Class - TP	BST	English	Instructor Led Online		£2,195.00
13 Oct 2025	Virtual Training Class - TP	BST	English	Instructor Led Online		£2,195.00
08 Dec 2025	Virtual Training Class - TP	GMT	English	Instructor Led Online		£2,195.00

### Additional Information

This training is also available as onsite training. [Please contact us to find out more.](#)