



Enterprise Computing Solutions - Education Services

TRAINING OFFERING

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Symantec Client Management Suite 8.5 Administration

CODE:	LENGTH:	PRICE:
SYM_00033640	24 Hours (3 days)	£2,025.00

Description

The *Symantec Client Management Suite 8.5 Administration* course is designed for professionals tasked with using Symantec's Client Management Suite (CMS) to manage their software and hardware resources in their organizations. This three-day, instructor-led, hands-on course teaches students the underlying components and concepts of the Symantec Management Platform along with the Symantec Management Console that is used by CMS to perform its management functions.

Objectives

- Discover and import resources
- Gather hardware, software and OS inventory
- Remotely manage computers
- Maintain a software repository
- Deliver, meter and track software
- Deliver software to managed computers
- Distribute software updates
- Analyze gathered data using reports

Prerequisites

- A basic understanding and working knowledge of Microsoft Windows (7, 8, 10, 2008, 2012) OS and optionally Linux and Mac OS.
- Management Suite 8.5 Administration course, it is strongly recommended that you complete the following ITMS Fundamentals web-based training modules:

- Symantec Management Platform & ITMS Overview
- Basic Architecture Overview
- Installation and Configuration
- Understanding Organizational Views and Groups
- Managing Targets and Filters

- Managing Policies, Jobs and Tasks

Programme

Module 1: Discovering Resources within the Environment

- Introducing Resource Discovery
 - Using CMS to Discover and Import Resources
 - Adding CMS inventory to resources
 - Validating CMS discovery processes
- Module 2: Reducing Desk-side visits with Remote Support

- Agent Health
 - Introducing Remote Access Connector
 - Overview of Real-time System Manager
- Module 3: Business Analytics & Reporting Topic 1

- Introduction to reporting
 - Standard reporting
 - IT Analytics Reporting
- Module 4: Effective Software Management

- Software Management Overview
 - Discovering Software Information in the Environment
 - Developing the Software Catalog
 - Managing the Software Catalog
 - Efficient Software Distribution
 - Enforcing Software Use and Execution
- Module 5: Improved Security Through Automated Patch Management

- Patch Management Solution Overview
 - Using Patch Management Solution for Windows
- Module 6: Endpoint Lifecycle Deployment & Staging M

- Introducing Deployment Solution
 - Configuring Deployment Solution
 - Creating and managing deployment jobs and tasks
 - Deployment Solution imaging
- Appendix A: Server

- Management Suite Overview
- Benefits of Server Management Suite
- SMS Features Overview
Appendix B: Monitor and
- Alerting
- Monitor Solution Overview
- Monitor Policies
- Tasks and Actions
- Using Monitor Rules and Metrics
- Reviewing the Data

Test and Certification

250-447 Administration of Symantec Client Management Suite 8.5

Session Dates

On request. Please [Contact Us](#)

Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)