



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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# Building Intelligent Virtual Agents with IBM watsonx Assistant

**CODE:**            **LENGTH:**            **PRICE:**

W7L167G          6 Hours (0.75 days)          £650.00

## Description

Building Intelligent Virtual Agents with IBM watsonx Assistant aims to equip nontechnical business users with the skills and experience to build and launch their own intelligent virtual agent with IBM watsonx Assistant. The course walks users through the process of planning, and then building, a virtual agent. You learn to create basic and advanced conversational flows that fulfill users requests, leverage out of the box artificial intelligence features, and tie into analytics dashboards for monitoring and troubleshooting. The lab environment for this course uses IBM Cloud.

## Objectives

After completing this course, you should be able to:

- Build your first intelligent virtual agent
- Build conversational flows by using Actions
- Configure access control to invite others to collaborate
- Train and configure watsonx Assistants out of the box artificial intelligence
- Plan and design your virtual assistant and Actions
- Deploy your first assistant to your website
- Monitor analytics to improve your assistant
- Troubleshoot your live virtual assistant

## Audience

This course is designed for business users, data scientists, and chatbot developers.

## Prerequisites

IBM Cloud access

## Programme

- Introduction
- Building your first intelligent virtual agent
- Training and configuring the out of the box artificial intelligence
- Deploying on your website
- Monitor your agent in production

## Session Dates

On request. Please [Contact Us](#)

## Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)