Enterprise Computing Solutions - Education Services

TRAINING OFFERING

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Symantec Data Center Security Server Advanced 6.x Diagnostics and Troubleshooting R1

CODE:	LENGTH:	PRICE:
SYM_000212	16 Hours (2 days)	£1,350.00

Description

The *Symantec Data Center Server Advanced 6.x Diagnostics and Troubleshooting R1* course is designed for the IT security management professional tasked with troubleshooting Data Center Security Server Advanced (SDCSSA). Students learn how to troubleshoot the SDCSSA server, UMC, and agent core components.You also learn how to identify services, examine configuration files, interpret log files and use that information for diagnosis and troubleshooting.

Objectives

Module 1: Examining the SDCSSA

- Architecture and Components
- Describing the SDCSSA architecture
- Describing each component's role
- Describing how components interact when performing common tasks
- Isolating SDCSSA components to troubleshoot

Module 2: Troubleshooting the Management Server

- Identify Management server core components and their roles
- Examine services and dependencies
- Identify and examine logs
- Identify and examine configuration, communication, and certificate issues
- Diagnose and troubleshoot management server changes

Module 3: Troubleshooting Management and UMC Consoles

- Identify core components
- Examine services and dependencies
- Research authentication issues
- Identify, examine, and troubleshoot configuration, communication, and certificate issues
- Examine the applying policy process

Module 4: Troubleshooting Agents

- Identifying Windows agent components
- Troubleshooting Windows agents
- Identifying Linux agent components
- Troubleshooting Linux agents

Module 5: Troubleshooting Prevention and Detection Policies

- Examine Prevention policy components
- Examine policy logs (local)
- Troubleshooting Prevention policies
- Examine Detection policy components
- Troubleshoot Detection policies
- Manage events
- Tune policies

Module 6: Troubleshooting Installations and Upgrades

- Locate installation and upgrade information
- Troubleshoot Management server installation and upgrades
- Troubleshoot Management Console installation and upgrades
- Troubleshoot Windows, Linux, and Unix Agent installation and upgrades

Prerequisites

You must have attended the Symantec Data Security Sever Advanced 6.x Administration R1course or have one year of day-to-day experience maintaining an SDCSSA environment, which includes basic troubleshooting.
Broadcom also recommends that you visit Symantec eLibrary and take the fifteen-minute introductory to Symantec Diagnostic and Troubleshooting Methodology course.

Test and Certification

250-426 Administration of Symantec Data Center Security Server Advanced 6.7

Session Dates

On request. Please Contact Us

Additional Information

This training is also available as onsite training. Please contact us to find out more.