



TRAINING OFFERING

You can reach us at:

Arrow ECS, Nidderdale House, Beckwith Knowle, Harrogate, HG3 1SA

Email: educationteam.ecs.uk@arrow.com

Phone: 0870 251 1000



IBM TRIRIGA Operations & Maintenance

CODE:	LENGTH:	PRICE:
ZL1_8D512	40 Hours (5 days)	€3,900.00

Description

This course explores the Operations Maintenance life cycle and how to enable using IBM TRIRIGA. Operations and maintenance are the decisions and actions regarding the control and upkeep of property and equipment/assets. Students will learn the tools for deploying a service management system both online and through Percpetive apps that can be utilized on mobile devices. The course addresses both corrective and preventive maintenance along with task and inventory management. Students will also understand how to complete facility assessments and targeted facility projects.

Objectives

At the conclusion of this training attendees will understand: How to set up a Service Management program How to manage corrective and preventive maintenance work orders How to manage inventory of parts and equipment How to conduct Facility Assessments How to manage targeted Facility Projects

Audience

The typical student for this course may be a Corporate Real Estate or facilities manager or business analyst with a large enterprise. Also, consultants, systems integrators and IT architects may take this course as well

Programme

At the conclusion of this training attendees will understand: How to set up a Service Management program How to manage corrective and preventive maintenance work orders How to manage inventory of parts and equipment How to conduct Facility Assessments How to manage targeted Facility Projects

Session Dates

On request. Please [Contact Us](#)

Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)