



TRAINING OFFERING

You can reach us at:

Arrow ECS, Nidderdale House, Beckwith Knowle, Harrogate, HG3 1SA

Email: educationteam.ecs.uk@arrow.com

Phone: 0870 251 1000



IBM Cúram Outcome Management for Business Analysts 6.x

CODE:	LENGTH:	PRICE:
ZL1_9D65	12 Hours (1.5 days)	€530.00

Description

This self-paced course provides a functional overview of the IBM Cúram Outcome Management Enterprise Module. The course also introduces IBM Cúram Business Analysts (BAs) and other functional personnel to the main Outcome Management configuration options. Outcome Management is a citizen-centric approach to social services delivery that targets the results that a citizen needs to achieve, rather than simply listing the available services. Outcome Management adopts a collaborative approach that enables social program management (SPM) agencies to use the expertise of individuals within their own ranks, and also to harness relevant knowledge and skills within other organizations.

The IBM Cúram Outcome Management Enterprise Module is part of the IBM Cúram Social Program Management 6.X suite of products. IBM Cúram Outcome Management provides a comprehensive set of functionality to enable agencies to plan, coordinate, and evaluate the set of services, programs, and activities carried out for – or by – clients for the purpose of attaining positive outcomes.

If you are enrolling in a Self Paced Virtual Classroom or Web Based Training course, before you enroll, please review the **Self-Paced Virtual Classes and Web-Based Training Classes** on our Terms and Conditions page, as well as the system requirements, to ensure that your system meets the minimum requirements for this course.

<http://www.ibm.com/training/terms>

Objectives

- Provide a high-level overview of the IBM Cúram Outcome Management Enterprise Module.
- List and describe the key components of Outcome Management.
- List and describe the other Cúram technologies that Outcome Management uses.
- List and describe the configuration options that Outcome Management provides for the following components:
 - Assessment Definitions
 - Categories
 - Classifications
 - Roles
 - Factors
 - Outcome Plans

Audience

This intermediate course is designed to introduce learners to the product knowledge and administrative skills that are required to configure the IBM Cúram Outcome Management Enterprise Module. The course is suitable for **IBM Cúram business analysts, system administrators, product consultants, and developers** who need to know how to configure Outcome Management via the IBM Cúram SPM Platform administration tool.

Prerequisites

You should have:

- An in-depth knowledge of health **and** human services programs.
- Experience of typical business analyst (BA) activities related to system implementations.
- Experience of translating Social Welfare legislation into Eligibility **and** Entitlement business rules.

You should also have attended or taken the ILT **or** SPVC version of following Cúram BA courses:

- *Fundamentals of the IBM Cúram SPM Platform for Business Analysts 6.0.5 (9D47G) or*

- *Fundamentals of the IBM Cúram SPM Platform for Business Analysts 6.0.5 (9D47G)*

Programme

Course OverviewUnit 1: **Outcome Management Basics and Related Technologies**

- Unit 1 – Lesson 1: Introducing Outcome Management
- Unit 1 – Lesson 1 – Exercise 1: Building an Outcome Plan
- Unit 1 – Lesson 2 – Outcome Management: Related Technologies

Unit 2 – Configuring Outcome Management Assessments and Outcome Plans

- Unit 2 – Lesson 1: Configuring Assessment Definitions – Part One
- Unit 2 – Lesson 2: Configuring Assessment Definitions – Part Two
- Unit 2 – Lesson 3: Configuring Outcome Plans

Course Wrap Up

Session Dates

On request. Please [Contact Us](#)

Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)