# WUVN

# **Enterprise Computing Solutions - Education Services**

# **TRAINING OFFERING**

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| CODE:     | LENGTH:           | PRICE:    |
|-----------|-------------------|-----------|
| VMW_TVR08 | 16 Hours (2 days) | €1,650.00 |

#### Description

This two-day course gives VMware vRealize® Operations™ administrators the skills to perform basic troubleshooting tasks. The course also gives administrators the skills to ensure that their vRealize Operations instance meets its use-case objectives of continuous performance optimization, app-aware intelligent remediation, and integrated compliance. The hands-on training provides an overview of the tools and processes available to ensure a vRealize Operations deployment is running in a healthy state.

## Objectives

By the end of the course, you should be able to meet the following objectives:

- Identify the vRealize Operations components affected in typical troubleshooting scenarios
- List the environmental and operational factors that can generate problems in vRealize Operations
- Use self-monitoring tools to assess and troubleshoot operational issues in vRealize Operations
- · Access CLI-based tools to assess and troubleshoot operational issues in vRealize Operations
- · Use the vRealize Operations API tool to retrieve cluster data and perform actions
- · Retrieve and review log files associated with specific vRealize Operations components
- · Use available tools to troubleshoot problem scenarios in vRealize Operations
- · Identify the best practices to ensure a vRealize Operations instance remains in a healthy state
- · Locate resources to help you troubleshoot vRealize Operations

#### Audience

System administrators tasked with maintaining a vRealize Operations cluster

#### Prerequisites

This class requires system administration experience with vRealize Operations deployments or completion of the following course: • VMware vRealize Operations: Install, Configure, Manage [V8.2]

#### Programme

#### 2 Running a vRealize Operations Instance

· Identify the components of a vRealize Operations cluster

#### **1** Course Introduction

- · Identify common problems that affect vRealize Operations Introduction and course logistics
  List the environmental and operational factors that can affect vRealize Operations
- Course objectives
- · Identify the affected components

#### **3 vRealize Operations Troubleshooting Tools**

- Use vRealize Operations self-monitoring tools to troubleshoot problems
- Use CLI tools to troubleshoot vRealize Operations problems
- · Identify the log files used by individual vRealize Operations components
- Run commands to analyze vRealize Operations log files
- Use the vRealize Operations API tool

- **4 vRealize Operations Troubleshooting Scenarios**
- · Use relevant tools to troubleshoot problem scenarios

#### **5 Maintaining vRealize Operations**

- Use best practices to ensure the vRealize Operations cluster remains in a healthy state
- Back up and restore vRealize Operations
- Identify vRealize Operations troubleshooting resources

### **Session Dates**

On request. Please Contact Us

### **Additional Information**

This training is also available as onsite training. Please contact us to find out more.