

## **Enterprise Computing Solutions - Education Services**

# **TRAINING OFFERING**

You can reach us at:

Arrow ECS, Woluwedal 30, 1932 Sint-Stevens-Woluwe

Email: education.ecs.benelux@arrow.com Phone: +32 2 332 19 57

### **■ NetApp** Storage System Recovery & Troubleshooting

CODE: LENGTH: PRICE:

NEP SS-RT 32 Hours (4 days) €3,800.00

#### **Description**

In this course, you learn about the recovery of offline systems. You learn some of the reasons that systems go offline, including hardware causes and extraordinary circumstances. You also learn about data inconsistency issues and how to resolve the issues. This course does not cover platform-specific content.

#### **Objectives**

- Recover systems that are down and will not boot or allow takeover
- Manually analyze failure information when tools are not available
- · Recover from failed upgrades and reverts, including boot media updates

#### **Audience**

Experienced Engineers supporting NetApp hardware in the field

#### **Prerequisites**

Understanding of storage system technology (RAID, network, protocols, etc in addition to the NetApp Certification (NCDA). Significant experience of both NetApp hardware and software.

The following 5 day instructor led course is also required...

#### OT-CLU-DPA - ONTAP Cluster Administration and Data Protection

#### **Programme**

Day 1

Module 1: Controller Problems Module 2: Understanding Boot

Day 2

Module 3: Maintenance Mode

Day 3

Module 4: Storage

Module 5: WAFL Recovery

#### **Session Dates**

| Date           | Location                         | Time<br>Zone | Language | Туре                     | Guaranteed | PRICE     |
|----------------|----------------------------------|--------------|----------|--------------------------|------------|-----------|
| 10 Nov<br>2025 | Virtual Classroom (GMT /<br>UTC) | GMT          | English  | Instructor Led<br>Online |            | €3,800.00 |
| 26 Jan<br>2026 | Virtual Classroom (GMT / UTC)    | GMT          | English  | Instructor Led<br>Online |            | €3,800.00 |
| 05 May<br>2026 | Virtual Classroom (GMT / UTC)    | BST          | English  | Instructor Led<br>Online |            | €3,800.00 |
| 01 Sep<br>2026 | Virtual Classroom (GMT / UTC)    | BST          | English  | Instructor Led<br>Online |            | €3,800.00 |
| 02 Nov<br>2026 | Virtual Classroom (GMT / UTC)    | GMT          | English  | Instructor Led<br>Online |            | €3,800.00 |

### **Additional Information**

This training is also available as onsite training. Please contact us to find out more.