



Enterprise Computing Solutions - Education Services

TRAINING OFFERING

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Introduction to Intelligent Virtual Agents (IVAs) with IBM watsonx Assistant

CODE: **LENGTH:** **PRICE:**

W7S151G 3.04 Hours Free

Description

This course introduces IBM watsonx Assistant and focuses on actions that are built with steps. An understandable sense of confusion exists about terms such as chatbot, ChatGPT, and intelligent virtual agents. In this course, you learn about the underlying artificial intelligence, machine learning, and natural language understanding for the nontechnical Subject Matter Expert (SME).

Objectives

- Distinguish between chatbots, ChatGPT, intelligent virtual Agents
- Discover some of the unique and powerful ways that they are currently being used
- Explain the robust capabilities of the current watsonx Assistant that set it apart
- Summarize the basics of planning and building an intelligent virtual agent

Session Dates

On request. Please [Contact Us](#)

Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)