



Enterprise Computing Solutions - Education Services

TRAINING OFFERING

You can reach us at:

Arrow ECS, Woluwedal 30, 1932 Sint-Stevens-Woluwe

Email: education.ecs.benelux@arrow.com
Phone: +32 2 332 19 57



Inventory Management and Order Management Business Rules

CODE:	LENGTH:	PRICE:
6F135G	9.04 Hours	€380.00

Description

This course gives you an understanding of how to configure order management rules and administer the order fulfillment process using IBM Sterling Order Management. The course begins with introducing order and inventory management concepts and then covers Sales Order specific configurations. The course then proceeds to describe the sourcing and scheduling of orders, rules related to order fulfillment, and payment, and covers configuration of service capacity. The course concludes with an explanation of Return Orders.

The course involves procedural information, quiz, and exercises in the form of hands-on labs and optional exercises and their solutions.

Objectives

After completing this course, you should be able to:

- Configure rules related to inventory in the Global Inventory Visibility application within Sterling Order Management.
- Configure business rules related to Sales Orders including, order creation, modification, and monitoring in the Distributed Order Management application of Sterling Order Management.
- Configure sourcing and scheduling rules for an order.
- Configure rules related to resource pools and resource capacity to fulfill service requests.
- Configure payment processing-related rules such as payment types, financial rules, authorization, and invoicing rules.

Audience

IBM Sterling Order Management Developers and Implementers

Programme

- Announcement
- Start here
- Getting started with Inventory Management and Order Management Business Rules
- Lesson 1: IBM Sterling Order Management Overview
- Lesson 2: Order Related Configuration
- Lesson 3: Service Capacity Configuration
- Lesson 4: Payment Rules Configuration
- Lesson 5: Managing Returns
- Lab guide
- Getting you elab
- Earn your badge
- Finish here

Session Dates

On request. Please [Contact Us](#)

Additional Information

This training is also available as onsite training. Please contact us to find out more.