



Enterprise Computing Solutions - Education Services

TRAINING OFFERING

You can reach us at:

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Firewall : Troubleshooting

| CODE: | LENGTH: | PRICE: |
|-------------|-------------------|------------|
| EDU-PAN-330 | 24 Hours (3 days) | \$2,995.00 |

Description

The Palo Alto Networks Firewall: Troubleshooting course is three days of instructor-led training that will help you: • Use firewall tools, including the CLI, to investigate networking issues • Follow proven troubleshooting methodologies that are specific to individual features • Analyze advanced logs to resolve various real-life scenarios • Solve advanced, scenario-based challenges

Objectives

Successful completion of this three-day, instructor-led course will enhance the participant's understanding of troubleshooting the full line of Palo Alto Networks next-generation firewalls. Participants will perform hands-on troubleshooting related to the configuration and operation of the Palo Alto Networks firewall. Completing this class will help participants develop an in-depth knowledge of how to troubleshoot visibility and control over applications, users, and content.

Audience

Security Engineers, Security Administrators, Security Operations Specialists, Security Analysts, Network Engineers, and Support Staff.

Prerequisites

Participants must complete the Firewall Essentials: Configuration and Management (EDU-210) course. Participants must have strong practical knowledge of routing and switching, IP addressing, network security concepts, and at least six months of on-the-job experience with Palo Alto Networks

Program

1 - Tools and Resources 2 - Flow Logic 3 - Packet Captures 4 - Packet-Diagnostics Logs 5 - Host-Inbound Traffic 6 - Transit Traffic 7 - System Services 8 - Certificate Management and SSL Decryption 9 - User-ID 10 - GlobalProtect 11 - Support Escalation and RMAs 12 - Next Steps

Session Dates

| Date | Location | Time Zone | Language | Type | Guaranteed | PRICE |
|-------------|-------------------|-----------|----------|-----------------------|------------|------------|
| 17 Dec 2025 | Virtual Classroom | CST | English | Instructor Led Online | Yes | \$1,797.00 |
| 08 Feb 2026 | Virtual Classroom | CST | English | Instructor Led Online | | \$2,995.00 |
| 29 Mar 2026 | Virtual Classroom | CST | English | Instructor Led Online | | \$2,995.00 |
| 10 May 2026 | Virtual Classroom | CST | English | Instructor Led Online | | \$2,995.00 |
| 21 Jun 2026 | Virtual Classroom | CST | English | Instructor Led Online | | \$2,995.00 |
| 09 Aug 2026 | Virtual Classroom | CST | English | Instructor Led Online | | \$2,995.00 |
| 20 Sep 2026 | Virtual Classroom | CST | English | Instructor Led Online | | \$2,995.00 |
| 15 Nov 2026 | Virtual Classroom | CST | English | Instructor Led Online | | \$2,995.00 |
| 13 Dec 2026 | Virtual Classroom | CST | English | Instructor Led Online | | \$2,995.00 |

Additional Information

This training is also available as onsite training. [Please contact us to find out more.](#)