



Enterprise Computing Solutions - Education Services

## TRAINING OFFERING

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# Firewall : Troubleshooting

**CODE:** EDU-PAN-330      **LENGTH:** 24 Hours (3 days)      **PRICE:** \$2,995.00

## Description

The Palo Alto Networks Firewall: Troubleshooting course is three days of instructor-led training that will help you: • Use firewall tools, including the CLI, to investigate networking issues • Follow proven troubleshooting methodologies that are specific to individual features • Analyze advanced logs to resolve various real-life scenarios • Solve advanced, scenario-based challenges

## Objectives

Successful completion of this three-day, instructor-led course will enhance the participant's understanding of troubleshooting the full line of Palo Alto Networks next-generation firewalls. Participants will perform hands-on troubleshooting related to the configuration and operation of the Palo Alto Networks firewall. Completing this class will help participants develop an in-depth knowledge of how to troubleshoot visibility and control over applications, users, and content.

## Audience

Security Engineers, Security Administrators, Security Operations Specialists, Security Analysts, Network Engineers, and Support Staff.

## Prerequisites

Participants must complete the Firewall Essentials: Configuration and Management (EDU-210) course. Participants must have strong practical knowledge of routing and switching, IP addressing, network security concepts, and at least six months of on-the-job experience with Palo Alto Networks

## Program

1 - Tools and Resources 2 - Flow Logic 3 - Packet Captures 4 - Packet-Diagnostics Logs 5 - Host-Inbound Traffic 6 - Transit Traffic 7 - System Services 8 - Certificate Management and SSL Decryption 9 - User-ID 10 - GlobalProtect 11 - Support Escalation and RMAs 12 - Next Steps

## Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
21 Jun 2026	Virtual Classroom	CST	English	Instructor Led Online		\$2,995.00
09 Aug 2026	Virtual Classroom	CST	English	Instructor Led Online		\$2,995.00
20 Sep 2026	Virtual Classroom	CST	English	Instructor Led Online		\$2,995.00
15 Nov 2026	Virtual Classroom	CST	English	Instructor Led Online		\$2,995.00
13 Dec 2026	Virtual Classroom	CST	English	Instructor Led Online		\$2,995.00

## Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)