



Enterprise Computing Solutions - Education Services

## OFERTA FORMATIVA

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### Detalles de contacto

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## Horizon 8: Troubleshooting

**CÓDIGO:**

OMN\_WS1DMUEMT22

**DURACIÓN:**

24 Hours (3 días)

**Precio:**

A consultar

### Description

Delivered by an Omnissa Certified Instructor, the Horizon 8: Troubleshooting course provides common Horizon infrastructure troubleshooting scenarios, focusing on developing problem-solving skills and ensuring solutions are effective and free of side effects in real-world environments.

### Objetivos

- Develop a structured approach to troubleshooting.
- Resolve common issues that occur in a Horizon environment.
- Discuss Horizon Connection Server advanced configurations.
- Interpret Horizon Connection Server logs.
- Identify Unified Access Gateway configuration and certificate problems.
- Describe BLAST configuration verification using logs and settings.
- Describe how Horizon connections work and how to troubleshoot issues.
- Describe the use of TLS/ SSL certificates in Horizon and list troubleshooting steps for common problems.
- Describe Cloud Pod Architecture troubleshooting scenarios.
- Learn about the command line tools available.
- Learn the importance of optimizing Windows for use in Horizon and learn what should be optimized to improve system performance and reliability.
- Discuss how to troubleshoot problems related to instant clone VMs.
- Identify steps that you can follow to solve problems related to Horizon Client.
- Discuss troubleshooting steps applicable to device redirection in HorizonTroubleshoot redirection common problems.

### Público

- Intermediate to advanced practitioners that support Horizon 8 environments.

### Requisitos Previos

Recommended:

- A working knowledge of Omnissa Horizon infrastructure
- A background in End-User Computing
- Completed Horizon Deploy and Manage course

Technical requirements

- Bring a full-size laptop.
- A secondary device is recommended for reading and lab materials, which are only delivered electronically.
- Please ensure you have the US keyboard mapping added to your devices.

### Programa

#### 1 Course introduction

- Introductions and course logistics
- Course objectives

#### 2 Review of Omnissa Horizon

- Review Horizon 8 architecture

### **3 Introduction to troubleshooting**

- How to troubleshoot
- Troubleshooting resources

### **4 Horizon infrastructure troubleshooting**

- Horizon Connection Server general troubleshooting
- Active Directory Lightweight Directory Service replication
- Working with Horizon Connection Server logs

### **5 Unified Access Gateway troubleshooting**

- Unified Access Gateway deployment errors
- Monitor the Unified Access Gateway
- Troubleshoot a Unified Access Gateway Certificate
- Tools for troubleshooting connections on the Unified Access Gateway
- Troubleshooting the Unified Access Gateway

### **6 Blast configuration verification**

- How to verify the current Blast configuration

### **7 Blast optimization**

- Blast optimization overview
- Optimizing Blast for Wide Area Networks
- Work from home and home office to cloud
- Optimizing for quality

### **8 Horizon connections troubleshooting**

- Understanding Horizon connections
- Horizon connections load balancing
- Troubleshooting Horizon connections
- Key ports and protocols
- Black screen

### **9 TLS certificate troubleshooting**

- Horizon 8 TLS certificates
- Troubleshooting TLS certificates in Horizon 8

### **10 Cloud Pod architecture troubleshooting**

- Cloud Pod architecture troubleshooting

### **11 Command line tools**

- About the command line tools and how to use them
- Backing up and restoring Horizon 8 databases

### **12 Troubleshooting machines and desktops**

- Help Desk tool deep dive
- Troubleshooting machines and desktops
- Troubleshooting Linux desktops

### **13 Optimizing Windows desktops and servers**

- Why optimize a Windows image?
- Windows OS optimization tool for Horizon
- Using automation to build optimized Windows images

### **14 Troubleshooting instant clones**

- Troubleshooting instant clones

### **15 Troubleshooting Horizon Client**

- Horizon Client for Windows
- Horizon Client for Linux
- Horizon Client for Mac
- Horizon Web Client (HTML Access)

### **16 Troubleshooting device redirection**

- Device redirection
- Nested RDSH redirection

## **Fechas Programadas**

A petición. Gracias por contactarnos.

## **Información Adicional**

Esta formación también está disponible en modalidad presencial. Por favor contáctenos para más información.