



Arrow ECS Finland Oy - Education Services

TRAINING OFFERING

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Firewall 10:2: Troubleshooting

CODE:	LENGTH:	PRICE:
PAN_EDU-330	24 Hours (3 days)	€2,634.00

Description

The Palo Alto Networks Firewall: Troubleshooting course is three days of instructor-led training that will help you to:

- Use firewall tools, including the CLI, to investigate networking issues
- Follow proven troubleshooting methodologies that are specific to individual features
- Analyze advanced logs to resolve various real-life scenarios
- Solve advanced, scenario-based challenges

Objectives

Successful completion of this three-day, instructor-led course will enhance the participant's understanding of troubleshooting the full line of Palo Alto Networks next-generation firewalls.

Participants will perform hands-on troubleshooting related to the configuration and operation of the Palo Alto Networks firewall. Completing this class will help participants develop an in-depth knowledge of how to troubleshoot visibility and control over applications, users, and content.

Audience

- Security Engineers and Administrators
- Security Operations Specialists and Analysts
- Network Engineers
- Support Staff

Prerequisites

Participants must complete the Firewall Essentials: Configuration and Management (EDU-210) course.

Participants must have strong practical knowledge of routing and switching, IP addressing, network security concepts, and at least six months of on-the-job experience with Palo Alto Networks firewalls.

Programme

- 1 - Tools and Resources
- 2 - Flow Logic
- 3 - Packet Captures
- 4 - Packet-Diagnostics Logs
- 5 - Host-Inbound Traffic
- 6 - Transit Traffic
- 7 - System Services
- 8 - Certificate Management and SSL Decryption
- 9 - User-ID
- 10 - GlobalProtect
- 11 - Support Escalation and RMAs
- 12 - Next Steps

Further Information

The technical curriculum developed by Palo Alto Networks and delivered by Palo Alto Networks Authorized Training Partners helps provide the knowledge and expertise you need to protect our digital way of life. Our trusted certifications validate your knowledge of the Palo Alto Networks product portfolio and your ability to help prevent successful cyberattacks and safely enable applications.

Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
30 Jul 2025	Virtual Classroom (GMT / UTC)		English	Instructor Led Online		€2,634.00
17 Sep 2025	Virtual Classroom (GMT / UTC)		English	Instructor Led Online		€2,634.00
26 Nov 2025	Virtual Classroom (GMT / UTC)		English	Instructor Led Online		€2,634.00

Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)