



**Arrow ECS Finland Oy - Education Services**

## **TRAINING OFFERING**

---

**You can reach us at:**

Arrow ECS Finland Oy, Lars Sonckin kaari 16, 02600 Espoo, Finland

Email: [education.ecs.fi@arrow.com](mailto:education.ecs.fi@arrow.com)

Phone: 0870 251 1000

CODE:	LENGTH:	PRICE:
VMW_VSTS8	40 Hours (5 days)	€3,850.00

### Description

This five-day training course provides you with the knowledge, skills, and abilities to achieve competence in troubleshooting the VMware vSphere® 8 environment. This course increases your skill level and competence in using the command-line interface, VMware vSphere® Client™, log files, and other tools to analyze and solve problems.

### Objectives

By the end of the course, you should be able to meet the following objectives:

- Introduce troubleshooting principles and procedures
- Use command-line interfaces, log files, and the vSphere Client to diagnose and resolve problems in the vSphere environment
- Explain the purpose of common vSphere log files
- Identify networking issues based on reported symptoms
- Validate and troubleshoot the reported networking issue
- Identify the root cause of networking issue
- Implement the appropriate resolution to recover from networking problems
- Analyze storage failure scenarios using a logical troubleshooting methodology
- identify the root cause of storage failure
- Apply the appropriate resolution to resolve storage failure problems
- Troubleshoot vSphere cluster failure scenarios
- Analyze possible vSphere cluster failure causes
- Diagnose common VMware vSphere® High Availability problems and provide solutions
- Identify and validate VMware ESXi™ host and VMware vCenter® problems
- Analyze failure scenarios of ESXi host and vCenter problems
- Select the correct resolution for the failure of ESXi host and vCenter problems
- Troubleshoot virtual machine problems, including migration problems, snapshot problems, and connection problems
- Troubleshoot performance problems with vSphere components

### Audience

System architects and system administrators

### Prerequisites

This course requires completion of one the following courses: • VMware vSphere: Fast Track

• VMware vSphere: Install, Configure, Manage • VMware vSphere: Operate, Scale and Secure

The course material presumes that you can perform the following tasks with no assistance or guidance before enrolling in this course:

- Install and configure ESXi • Install vCenter • Create vCenter Server objects, such as data centers and folders
- Create and modify a standard switch • Create and modify a distributed switch
- Connect an ESXi host to NAS, iSCSI, or Fibre Channel storage • Create a VMware vSphere® VMFS datastore
- Modify a virtual machine's hardware • Migrate a virtual machine with VMware vSphere® vMotion® and VMware vSphere® Storage vMotion® • Configure and manage a VMware vSphere® Distributed Resource Scheduler™ cluster
- Configure and manage a VMware vSphere HA cluster
- Basic knowledge of command line tools like ESXCLI, DCLI, and PowerCLI

If you cannot complete these tasks, VMware recommends that you take the VMware vSphere: Install, Configure, Manage [V8] course instead.

## Programme

### 1 Course Introduction

- Introductions and course logistics
- Course objectives

### 2 Introduction to Troubleshooting

- Define the scope of troubleshooting
- Use a structured approach to solve configuration and operational problems
- Apply troubleshooting methodology to logically diagnose faults and improve troubleshooting efficiency

### 3 Troubleshooting Tools

- Discuss the various methods to run commands
- Discuss the various ways to access ESXi Shell
- Use commands to view, configure, and manage your vSphere components
- Use the vSphere CLI
- Use ESXCLI commands from the vSphere CLI
- Use Data Center CLI commands
- Identify the best tool for command-line interface troubleshooting
- Identify important log files for troubleshooting vCenter Server and ESXi
- Describe the benefits and capabilities of VMware Skyline™
- Explain how VMware Skyline works
- Describe VMware Skyline™ Health
- Describe VMware Skyline Advisor™

### 4 Troubleshooting Virtual Networking

- Analyze and troubleshoot standard switch problems
- Analyze and troubleshoot virtual machine connectivity problems
- Analyze and troubleshoot management network problems
- Analyze and troubleshoot distributed switch problems

### 5 Troubleshooting Storage

- Discuss the vSphere storage architecture
- Identify the possible causes of problems in the various types of datastores
- Analyze the common storage connectivity and configuration problems
- Discuss the possible storage problems causes
- Solve the storage connectivity problems, correct misconfigurations, and restore LUN visibility
- Review vSphere storage architecture and functionality necessary to troubleshoot storage problems
- Use ESXi and Linux commands to troubleshoot storage problems
- Analyze log file entries to identify the root cause of storage problems
- Investigate ESXi storage issues
- Troubleshoot VM snapshots
- Troubleshoot storage performance problems
- Review multipathing
- Identify the common causes of missing paths, including PDL and APD conditions
- Solve the missing path problems between hosts and storage devices

### 6 Troubleshooting vSphere Clusters

- Identify and troubleshoot vSphere HA problems
- Analyze and solve vSphere vMotion problems
- Diagnose and troubleshoot common vSphere DRS problems

### 7 Troubleshooting Virtual Machines

- Discuss virtual machine files and disk content IDs
- Identify, analyze, and solve virtual machine snapshot problems
- Troubleshoot virtual machine power-on problems
- Identify possible causes and troubleshoot virtual machine connection state problems
- Diagnose and recover from VMware Tools installation failures

### 8 Troubleshooting vCenter Server and ESXi

- Analyze and solve vCenter Server service problems
- Diagnose and troubleshoot vCenter Server database problems
- Use vCenter Server Appliance shell and the Bash shell to identify and solve problems
- Identify and troubleshoot ESXi host problems

## Further Information

### Product Alignment

- VMware ESXi 8.0
- VMware vCenter Server 8.0

## Session Dates

Aikataulutamme kiinnostuksen mukaan. [Ota yhteyttä](#)

## Additional Information

This training is also available as onsite training. Please [contact us](#) to find out more.