TRAINING OFFERING

You can reach us at:

Arrow ECS Finland Oy, Lars Sonckin kaari 16, 02600 Espoo, Finland

Email: education.ecs.fi@arrow.com
Phone: 0870 251 1000

Symantec Client Management Suite 8.5 Administration

CODE:

LENGTH:

PRICE:

SYM_00033640

24 Hours (3 days)

€2,400.00

Description

The *Symantec Client Management Suite 8.5 Administration* course is designed for professionals
tasked with using Symantec's Client Management Suite (CMS) to manage their software and hardware resources in their
organizations. This three-day, instructor-led, hands-on course teaches students the underlying components and concepts of the
Symantec Management Platform along with the Symantec Management Console that is used by CMS to perform its management
functions.

Objectives

- Discover and import resources
- Gather hardware, software and OS inventory
- Remotely manage computers
- Maintain a software repository
- Deliver, meter and track software
- Deliver software to managed computers
- Distribute software updates
- Analyze gathered data using reports

Prerequisites

- A basic understanding and working knowledge of Microsoft Windows (7, 8, 10, 2008, 2012) OS and optionally Linux and Mac OS.
- Management Suite 8.5 Administration course, it is strongly recommended that you complete the following ITMS Fundamentals
web-based training modules:

    - Symantec Management Platform & ITMS Overview
    - Basic Architecture Overview
    - Installation and Configuration
    - Understanding Organizational Views and Groups
    - Managing Targets and Filters
    - Managing Policies, Jobs and Tasks

Programme

Module 1: Discovering Resources within the Environment

- Introducing Resource Discovery
- Using CMS to Discover and Import Resources
- Adding CMS inventory to resources
- Validating CMS discovery processes

Module 2: Reducing Desk-side visits with Remote Support

- Agent Health
- Introducing Remote Access Connector
- Overview of Real-time System Manager

Module 3: Business Analytics & Reporting Topic 1

- Introduction to reporting
- Standard reporting
- IT Analytics Reporting

Module 4: Effective Software Management

- Software Management Overview
- Discovering Software Information in the Environment
- Developing the Software Catalog
- Managing the Software Catalog
- Efficient Software Distribution
- Enforcing Software Use and Execution

Module 5: Improved Security Through Automated Patch Management

- Patch Management Solution Overview
- Using Patch Management Solution for Windows

Module 6: Endpoint Lifecycle Deployment & Staging M

- Introducing Deployment Solution
- Configuring Deployment Solution
- Creating and managing deployment jobs and tasks
- Deployment Solution imaging

Appendix A: Server

- Management Suite Overview
- Benefits of Server Management Suite
- SMS Features Overview

Appendix B: Monitor and

- Alerting
- Monitor Solution Overview
- Monitor Policies
- Tasks and Actions
- Using Monitor Rules and Metrics
- Reviewing the Data

Test and Certification

250-447 Administration of Symantec Client Management Suite 8.5

Session Dates

Aikataulutamme kiinnostuksen mukaan. Ota yhteyttä

Additional Information

This training is also available as onsite training. Please contact us to find out more.