



**Arrow ECS Finland Oy - Education Services**

## **TRAINING OFFERING**

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# Symantec Client Management Suite 8.5 Administration

CODE:	LENGTH:	PRICE:
SYM_00033640	24 Hours (3 days)	€2,400.00

## Description

The *Symantec Client Management Suite 8.5 Administration* course is designed for professionals tasked with using Symantec's Client Management Suite (CMS) to manage their software and hardware resources in their organizations. This three-day, instructor-led, hands-on course teaches students the underlying components and concepts of the Symantec Management Platform along with the Symantec Management Console that is used by CMS to perform its management functions.

## Objectives

- Discover and import resources
- Gather hardware, software and OS inventory
- Remotely manage computers
- Maintain a software repository
- Deliver, meter and track software
- Deliver software to managed computers
- Distribute software updates
- Analyze gathered data using reports

## Prerequisites

- A basic understanding and working knowledge of Microsoft Windows (7, 8, 10, 2008, 2012) OS and optionally Linux and Mac OS.
- Management Suite 8.5 Administration course, it is strongly recommended that you complete the following ITMS Fundamentals web-based training modules:

- Symantec Management Platform & ITMS Overview
- Basic Architecture Overview
- Installation and Configuration
- Understanding Organizational Views and Groups
- Managing Targets and Filters

- Managing Policies, Jobs and Tasks

## Programme

### Module 1: Discovering Resources within the Environment

- Introducing Resource Discovery
  - Using CMS to Discover and Import Resources
  - Adding CMS inventory to resources
  - Validating CMS discovery processes
- ### Module 2: Reducing Desk-side visits with Remote Support

- Agent Health
  - Introducing Remote Access Connector
  - Overview of Real-time System Manager
- ### Module 3: Business Analytics & Reporting Topic 1

- Introduction to reporting
- Standard reporting
- IT Analytics Reporting

### Module 4: Effective Software Management

- Software Management Overview
  - Discovering Software Information in the Environment
  - Developing the Software Catalog
  - Managing the Software Catalog
  - Efficient Software Distribution
  - Enforcing Software Use and Execution
- ### Module 5: Improved Security Through Automated Patch Management

- Patch Management Solution Overview
  - Using Patch Management Solution for Windows
- ### Module 6: Endpoint Lifecycle Deployment & Staging M

- Introducing Deployment Solution
  - Configuring Deployment Solution
  - Creating and managing deployment jobs and tasks
  - Deployment Solution imaging
- ### Appendix A: Server

- Management Suite Overview
- Benefits of Server Management Suite
- SMS Features Overview  
Appendix B: Monitor and
- Alerting
- Monitor Solution Overview
- Monitor Policies
- Tasks and Actions
- Using Monitor Rules and Metrics
- Reviewing the Data

## **Test and Certification**

250-447 Administration of Symantec Client Management Suite 8.5

## **Session Dates**

Aikataulutamme kiinnostuksen mukaan. [Ota yhteyttä](#)

## **Additional Information**

[This training is also available as onsite training. Please contact us to find out more.](#)