



Enterprise Computing Solutions - Education Services

TRAINING OFFERING

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CODE:	DURÉE:	PRIX H.T.:
SYM_000285	14 Hours (2 Jours)	Prix sur demande

Description

The Symantec Web Protection - Cloud SWG Diagnostics & Troubleshooting course is intended for IT professionals who will be diagnosing and troubleshooting Symantec Cloud SWG deployments.

Hands-on Labs

This course includes practical hands-on exercises that enable students to test their understanding of the concepts presented in the lessons.

Objectifs

By the completion of this course, you will be able to:

- Describe the troubleshooting methodology as recommended by Symantec.
- Identify the steps to troubleshoot and resolve a broad range of issues with Cloud SWG, including access methods, authentication, and policy and performance issues
- Be able to provide various diagnostic files to Symantec Support when requested.

Prérequis

- Basic understanding of networking concepts
- Basic understanding of network security concepts
- Working knowledge of cloud-based solutions

Programme

Module 1: Cloud SWG Diagnostics & Troubleshooting Overview

- Symantec troubleshooting methodology
- Key Cloud SWG use cases
- Cloud SWG core components

Module 2: Troubleshooting Corporate Access Methods

- Troubleshooting corporate access methods overview
- Troubleshooting Explicit Proxy access method issues
- Troubleshooting Proxy Forwarding access method issues

Module 3: Troubleshooting Remote Access Methods

- Troubleshooting WSS Agent issues
- Troubleshooting Web and Cloud Access Protection issues
- Troubleshooting SEP Mobile issues

Module 4: Troubleshooting Authentication Issues

- Troubleshooting Auth Connector authentication issues
- Troubleshooting SAML authentication issues
- Troubleshooting Captive Portal authentication issues

Module 5: Troubleshooting Policy and Performance Issues

- Troubleshooting policy issues

- Troubleshooting performance issues

Module 6: Course Review

- Symantec Web Protection--Cloud SWG Diagnostics & Troubleshooting R2 course review

Follow on courses

- Web Protection Cloud SWG – Administration R2
- Web Protection Edge SWG – Administration R2
- Web Protection Edge SWG – Diagnostics and Troubleshooting R2

Test et Certification

The 250-588: Symantec Web Protection – Cloud SWG R2 Technical Specialist certification exam includes content from this course and its companion course, Symantec Web Protection – Cloud SWG Administration R2.

Dates de session

Sur demande. [Merci de nous contacter](#)

Informations

Complémentaires

[Cette formation est également disponible sous forme de formation sur site. Veuillez nous contacter pour en savoir plus.](#)