



Enterprise Computing Solutions - Education Services

## TRAINING OFFERING

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# Workspace ONE: Configure and manage

<b>CODE:</b>	<b>LENGTH:</b>	<b>PRICE:</b>
OMN_WS1DM22	40 Hours (5 days)	€4,995.00

## Description

Delivered by an Omnissa Certified Instructor, the Workspace ONE: Configure and manage course equips IT professionals with the skills to deploy, manage, and secure devices, applications, and user access using Workspace ONE UEM across multiple platforms. Through a combination of hands-on labs, simulations, and interactive lectures, you will configure and manage the endpoint life cycle.

## Objectives

- Understand the course scope, structure, and role-based outcomes for Workspace ONE configuration and management.
- Describe the Workspace ONE platform, architecture, and core services.
- Navigate and configure core settings in the Workspace ONE UEM Console.
- Manage users, groups, and organizational structures in Workspace ONE UEM.
- Integrate Workspace ONE UEM with key enterprise services and systems.
- Configure and manage secure device enrollment methods.
- Create and enforce device compliance and management policies.
- Monitor and manage devices throughout their lifecycle.
- Deploy and manage applications across supported platforms.
- Configure secure mobile email and content access.
- Provide remote support and troubleshooting for managed devices.
- Apply Workspace ONE security features to protect devices and data.
- Configure secure access and authentication using Omnissa Access.
- Automate administrative tasks using Workspace ONE workflows.
- Use analytics and reports to monitor environment health.

## Audience

- Intermediate to advanced practitioners that design, deploy, manage, optimize, troubleshoot, and secure the Digital Workspace.

## Prerequisites

Recommended:

- Understand fundamental Networking / Storage and Infrastructure concepts
- A working knowledge of Workspace ONE
- A background in End-User Computing

## Programme

### 1 Course introduction

- Introductions and course logistics
- Course objectives

### 2 Understanding Workspace ONE

- What is Workspace ONE?
- Workspace ONE components and architecture
- Workspace ONE Intelligent Hub & Hub Services

### **3 Console navigation and settings**

- Navigating the Workspace ONE UEM console
- Configuring system settings and customization

### **4 User and group management**

- User types and roles
- Organization groups
- Groups

### **5 Enterprise integrations**

- Directory Services and ACC
- Certificate Authorities
- Dynamic Environment Manager
- Additional integrations
- Network considerations

### **6 Device enrollment**

- Device enrollment overview
- Intelligent Hub enrollment
- Windows Desktop and Server enrollment
- Windows Multiuser
- Automated Device Enrollment for Apple devices
- Linux web enrollment
- Enrolling Google Endpoints

### **7 Policies**

- Introduction to profiles and baselines
- Profiles
- Baselines
- Compliance policies

### **8 Device Management**

- Device Details walkthrough
- Critical device actions
- Scripts, sensors, and tags
- Platform updates

### **9 Applications**

- Applications Overview
- Public Applications
- Internal Applications
- Purchased Applications
- App Volume Integrations

### **10 Mobile email and content management**

- Deploying Managed Email Settings
- PowerShell Integration
- Workspace ONE Secure Email Gateway
- Gmail integration
- Email compliance and Email Notification Service
- Content management

### **11 Remote support**

- Workspace ONE Assist
- Workspace ONE ITSM Connector
- Intel vPro® integration
- Remote log collection and troubleshooting

## 12 Security

- Zero trust
- Identity and authentication
- Vulnerability Defense
- Mobile Threat Defense
- Workspace ONE Tunnel
- Security integrations

## 13 Omnissa Access

- Introduction to Omnissa Access
- User management
- App/resource catalog
- Authentication and policies
- Reporting and logs

## 14 Automating workflows

- Freestyle Orchestrator
- Creating workflows in Workspace ONE UEM
- Creating workflows in Omnissa Intelligence
- Workspace ONE APIs

## 15 Analytics and reporting

- Dashboards and reporting in UEM
- Omnissa Intelligence
- Experience Management

## Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
13 Jul 2026	Virtual Classroom (GMT / UTC)	BST	English	Instructor Led Online		€4,995.00
26 Oct 2026	Virtual Classroom (GMT / UTC)	GMT	English	Instructor Led Online		€4,995.00
07 Dec 2026	Virtual Classroom (GMT / UTC)	GMT	English	Instructor Led Online		€4,995.00

## Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)