Enterprise Computing Solutions - Education Services

TRAINING OFFERING

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FortiVoice Training

CODE:	LENGTH:	PRICE:
FNT_FT-FVC	16 Hours (2 days)	€2,115.00

Description

In this two-day course, you will learn how to configure FortiVoice systems, including using the phones.
In the interactive labs, you will explore FortiVoice profiles, extension set ups, trunk configurations, and call features.

Who Should Attend

Networking and security professionals involved in the management, configuration, administration, and monitoring of FortiVoice devices used in their organizations' networks.

Agenda

1. System Overview
2. Extension Configuration
3. Groups
4. Trunks
5. Call Features
6. Log & Maintenance
7. Call Reporting
8. User Portal
9. Auto Dialer
10. Gateway Management
11. FortiFone Softclient

Objectives

After completing this course, you will be able to:

- Deploy the FortiVoice on your network
- Configure and set up HA for large scale deployments
- Install and set up extensions for both internal and external users
- Create groups to manage calls and configuration options
- Set inbound and outbound dialing rules to meet customer requirements
- Use and manage Auto Attendant menus and options
- Understand system advanced features
- Monitor system via logs and traces to ensure the system is setup correctly
- Generate call reports and invoices based upon user or trunk activity
- Provide access and rights to users within the user portal
- Configure auto dialer and campaigns
- Deploy gateway and local survivable systems
- Deploy softclients for mobile workers

System Requirements

If you take an online format of this class, you must use a computer that has the following:

- A high-speed Internet connection
- An up-to-date web browser
- A PDF viewer
- Speakers or headphones
- One of the following:
  - HTML5 support
  - An Up-to-date Java runtime environment (JRE) with Java plugin enabled in your web browser

You should use a wired Ethernet connection, *not* a Wi-Fi connection. Firewalls, including Windows Firewall or FortiClient, must allow connections to the online labs.

Session Dates

On request. Please contact us

Additional Information

This training is also available as onsite training. Please contact us to find out more.