



Enterprise Computing Solutions - Education Services

TRAINING OFFERING

You can reach us at:

Arrow ECS B.V., Kromme Schaft 5, 3991 AR Houten, The Netherlands

Email: education.ecs.nl@arrow.com

Phone: +31 20 582 6109



Storage System Recovery & Troubleshooting

CODE:	LENGTH:	PRICE:
NEP_SS-RT	32 Hours (4 days)	€3,800.00

Description

In this course, you learn about the recovery of offline systems. You learn some of the reasons that systems go offline, including hardware causes and extraordinary circumstances. You also learn about data inconsistency issues and how to resolve the issues. This course does not cover platform-specific content.

Objectives

- Recover systems that are down and will not boot or allow takeover
- Manually analyze failure information when tools are not available
- Recover from failed upgrades and reverts, including boot media updates

Audience

Experienced Engineers supporting NetApp hardware in the field

Prerequisites

Understanding of storage system technology (RAID, network, protocols, etc in addition to the NetApp Certification (NCDA). Significant experience of both NetApp hardware and software.

The following 5 day instructor led course is also required..

OT-CLU-DPA - ONTAP Cluster Administration and Data Protection

Programme

Day 1

Module 1: Controller Problems
Module 2: Understanding Boot

Day 2

Module 3: Maintenance Mode

Day 3

Module 4: Storage
Module 5: WAFL Recovery

Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
10 Nov 2025	Virtual Classroom (GMT / UTC)	GMT	English	Instructor Led Online		€3,800.00
26 Jan 2026	Virtual Classroom (GMT / UTC)	GMT	English	Instructor Led Online		€3,800.00
05 May 2026	Virtual Classroom (GMT / UTC)	BST	English	Instructor Led Online		€3,800.00
01 Sep 2026	Virtual Classroom (GMT / UTC)	BST	English	Instructor Led Online		€3,800.00
02 Nov 2026	Virtual Classroom (GMT / UTC)	GMT	English	Instructor Led Online		€3,800.00

Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)