ARROW | Enterprise Computing Solutions - Education Services

TRAINING OFFERING

You can reach us at:

Arrow ECS B.V., Kromme Schaft 5, 3991 AR Houten, The Netherlands

Email: education.ecs.nl@arrow.com
Phone: +31 20 582 6109

Sterling Store Engagement Practice Environment

CODE:	LENGTH:	PRICE:
6F134G	2 Hours	€270.00

Description

The IBM Sterling Store Engagement Practice Environment encourages learners to explore the Store Engagement user interfaces (UI), perform store tasks and configurations pertaining to order fulfillment, inventory management, and customer service, create reference data, and experiment with the features of the out-of-the-box product.

The practice environment encourages learners to navigate through the user interfaces (UI), create reference data, test custom configurations, and experiment with the features of the out-of-the-box product.

The environment includes a few hands-on exercises to enable you to start using the practice environment. The step-by-step instructions in the exercises will help you get comfortable with the Sterling Order Management and Sterling Store Engagement applications.

Objectives

By the end of the course, learners should be able to:

- Perform backroom and batch pick.
- Perform pack orders and ship orders.
- Perform customer pickup.
- Perform order capture.
- Perform order modifications.

Audience

Developers, implementers, business users, system administrators, and technical architects

Prerequisites

Before working on this practice environment, learners should have completed Sterling Order Management based courses, IBM Store Engagement-based courses and be confident when working independently with the application.

Programme

- Get started
- Access the practice environment
- Complete the exercises
- Watch the exercise demonstrations

Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
01 Jan 0001			English	Self Paced Training		€270.00

Additional Information

This training is also available as onsite training. Please contact us to find out more.