



Enterprise Computing Solutions - Education Services

## TRAINING OFFERING

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# Introduction to Intelligent Virtual Agents (IVAs) with IBM watsonx Assistant

**CODE:**      **LENGTH:**      **PRICE:**

W7S151G      3.04 Hours      Free

## Description

This course introduces IBM watsonx Assistant and focuses on actions that are built with steps. An understandable sense of confusion exists about terms such as chatbot, ChatGPT, and intelligent virtual agents. In this course, you learn about the underlying artificial intelligence, machine learning, and natural language understanding for the nontechnical Subject Matter Expert (SME).

## Objectives

- Distinguish between chatbots, ChatGPT, intelligent virtual Agents
- Discover some of the unique and powerful ways that they are currently being used
- Explain the robust capabilities of the current watsonx Assistant that set it apart
- Summarize the basics of planning and building an intelligent virtual agent

## Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
19 Jul 2024			English	Web based Training		Free

## Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)