



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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**You can reach us at:**

Arrow ECS B.V., Kromme Schaft 5, 3991 AR Houten, The Netherlands

Email: [education.ecs.nl@arrow.com](mailto:education.ecs.nl@arrow.com)

Phone: +31 20 582 6109



# Check Point Certified Troubleshooting Administrator (CCTA) R81.20

CODE:	LENGTH:	PRICE:
CKT_CCTA_R81.20	16 Hours (2 days)	€1,895.00

## Description

Demonstrate and apply understanding of the concepts and skills necessary to troubleshoot issues that may occur when managing the Security Management environment.

## Objectives

Introduction to Troubleshooting  
Fundamentals of Traffic Monitoring  
Log Collection Troubleshooting  
SmartConsole Troubleshooting  
Application Control & URL Filtering Troubleshooting  
NAT Troubleshooting  
Basic Site-to-Site VPN Troubleshooting  
Autonomous Threat Prevention Troubleshooting  
Licenses and Contract Troubleshooting

## Audience

This course is designed for security administrators and Check Point resellers who need to manage and monitor issues that may occur within their Security Management environment.

## Prerequisites

Working knowledge of UNIX and/or Windows operating systems.  
Working knowledge of Networking TCP/IP. CCSA training/certification.  
Advanced knowledge of Check Point Security products.

## Programme

- Identify basic resources available to troubleshoot Check Point Security Gateways and Management Software Blades that run on the Gaia operating system.
- Discuss how to use the OSI (Open Systems Interconnection) model for problem isolation.
- Investigate and troubleshoot potential traffic flow issues. • Monitor network activity and performance.
- Investigate and troubleshoot log collection issues. • Investigate and troubleshoot SmartConsole issues.
- Investigate and troubleshoot Application Control and URL Filtering issues.
- Investigate and troubleshoot NAT (Network Address Translation) issues.
- Investigate and troubleshoot issues with basic Site-to-Site VPNs.
- Investigate and troubleshoot Autonomous Threat Prevention issues. • Investigate and troubleshoot Licenses and Contracts issues.

**EXERCISES** • Troubleshoot with Linux and Check Point Commands • Collect and Analyze Interface Packet Captures  
• Troubleshoot Log Communication Issues • Troubleshoot SmartConsole • Troubleshoot Application Control and URL Filtering  
• Investigate Network Address Translation Issues • Troubleshoot Site-to-Site VPN • Evaluate Threat Prevention Products  
• Verify Licenses

## Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
28 Aug 2025	Virtual Classroom (CET / UTC+1)	CEDT	English	Instructor Led Online		€1,895.00
23 Oct 2025	Virtual Classroom (CET / UTC+1)	CEDT	English	Instructor Led Online		€1,895.00
18 Dec 2025	Virtual Classroom (CET / UTC+1)	CET	English	Instructor Led Online		€1,895.00

**Additional Information**

[This training is also available as onsite training. Please contact us to find out more.](#)