



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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**You can reach us at:**

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# Check Point Certified Troubleshooting Administrator (CCTA) R81.20

| CODE:           | LENGTH:           | PRICE:    |
|-----------------|-------------------|-----------|
| CKT_CCTA_R81.20 | 16 Hours (2 days) | €1,895.00 |

## Description

Demonstrate and apply understanding of the concepts and skills necessary to troubleshoot issues that may occur when managing the Security Management environment.

## Objectives

Introduction to Troubleshooting  
Fundamentals of Traffic Monitoring  
Log Collection Troubleshooting  
SmartConsole Troubleshooting  
Application Control & URL Filtering Troubleshooting  
NAT Troubleshooting  
Basic Site-to-Site VPN Troubleshooting  
Autonomous Threat Prevention Troubleshooting  
Licenses and Contract Troubleshooting

## Audience

This course is designed for security administrators and Check Point resellers who need to manage and monitor issues that may occur within their Security Management environment.

## Prerequisites

Working knowledge of UNIX and/or Windows operating systems.  
Working knowledge of Networking TCP/IP. CCSA training/certification.  
Advanced knowledge of Check Point Security products.

## Programme

- Identify basic resources available to troubleshoot Check Point Security Gateways and Management Software Blades that run on the Gaia operating system.
- Discuss how to use the OSI (Open Systems Interconnection) model for problem isolation.
- Investigate and troubleshoot potential traffic flow issues.
- Monitor network activity and performance.
- Investigate and troubleshoot log collection issues.
- Investigate and troubleshoot SmartConsole issues.
- Investigate and troubleshoot Application Control and URL Filtering issues.
- Investigate and troubleshoot NAT (Network Address Translation) issues.
- Investigate and troubleshoot issues with basic Site-to-Site VPNs.
- Investigate and troubleshoot Autonomous Threat Prevention issues.
- Investigate and troubleshoot Licenses and Contracts issues.

## EXERCISES

- Troubleshoot with Linux and Check Point Commands
- Collect and Analyze Interface Packet Captures
- Troubleshoot Log Communication Issues

- Troubleshoot SmartConsole
- Troubleshoot Application Control and URL Filtering
- Investigate Network Address Translation Issues
- Troubleshoot Site-to-Site VPN
- Evaluate Threat Prevention Products
- Verify Licenses

## Session Dates

| Date        | Location                        | Time Zone | Language | Type                  | Guaranteed | PRICE     |
|-------------|---------------------------------|-----------|----------|-----------------------|------------|-----------|
| 05 Mar 2026 | Virtual Classroom (CET / UTC+1) | CET       | English  | Instructor Led Online |            | €1,895.00 |
| 07 May 2026 | Virtual Classroom (CET / UTC+1) | CEDT      | English  | Instructor Led Online |            | €1,895.00 |
| 29 Jan 2026 | Virtual Classroom (GMT / UTC)   | GMT       | English  | Instructor Led Online |            | €1,895.00 |
| 26 Mar 2026 | Virtual Classroom (GMT / UTC)   | GMT       | English  | Instructor Led Online |            | €1,895.00 |
| 21 May 2026 | Virtual Classroom (GMT / UTC)   | BST       | English  | Instructor Led Online |            | €1,895.00 |
| 16 Jul 2026 | Virtual Classroom (GMT / UTC)   | BST       | English  | Instructor Led Online |            | €1,895.00 |
| 10 Sep 2026 | Virtual Classroom (GMT / UTC)   | BST       | English  | Instructor Led Online |            | €1,895.00 |
| 22 Oct 2026 | Virtual Classroom (GMT / UTC)   | BST       | English  | Instructor Led Online |            | €1,895.00 |
| 10 Dec 2026 | Virtual Classroom (GMT / UTC)   | GMT       | English  | Instructor Led Online |            | €1,895.00 |

## Additional Information

This training is also available as onsite training. [Please contact us to find out more.](#)