



Enterprise Computing Solutions - Education Services

TRAINING OFFERING

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Symantec Data Center Security Server Advanced 6.x Diagnostics and Troubleshooting R1

CODE:	LENGTH:	PRICE:
SYM_000212	16 Hours (2 days)	€1,500.00

Description

Objectives

Module 1: Examining the SDCSSA

Architecture and Components

- Describing the SDCSSA architecture
- Describing each component's role
- Describing how components interact when performing common tasks
- Isolating SDCSSA components to troubleshoot

Module 2: Troubleshooting the Management Server

- Identify Management server core components and their roles
- Examine services and dependencies
- Identify and examine logs
- Identify and examine configuration, communication, and certificate issues
- Diagnose and troubleshoot management server changes

Module 3: Troubleshooting Management and UMC Consoles

- Identify core components
- Examine services and dependencies
- Research authentication issues
- Identify, examine, and troubleshoot configuration, communication, and certificate issues
- Examine the applying policy process

Module 4: Troubleshooting Agents

- Identifying Windows agent components
- Troubleshooting Windows agents
- Identifying Linux agent components
- Troubleshooting Linux agents

Module 5: Troubleshooting Prevention and Detection Policies

- Examine Prevention policy components
- Examine policy logs (local)
- Troubleshooting Prevention policies
- Examine Detection policy components
- Troubleshoot Detection policies
- Manage events
- Tune policies

Module 6: Troubleshooting Installations and Upgrades

- Locate installation and upgrade information
- Troubleshoot Management server installation and upgrades
- Troubleshoot Management Console installation and upgrades

- Troubleshoot Windows, Linux, and Unix Agent installation and upgrades

Prerequisites

- You must have attended the Symantec Data Security Server Advanced 6.x Administration R1 course or have one year of day-to-day experience maintaining an SDCSSA environment, which includes basic troubleshooting.
- Broadcom also recommends that you visit Symantec eLibrary and take the fifteen-minute introductory to Symantec Diagnostic and Troubleshooting Methodology course.

Test and Certification

250-426 Administration of Symantec Data Center Security Server Advanced 6.7

Session Dates

On request. Please [contact us](#)

Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)