



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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**Skontaktuj się z nami**

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# Symantec Web Security Service Diagnostic and Troubleshooting R2

**Kod:**                      **Czas trwania:**                      **Cena netto:**

SYM\_00034381                      16 Hours (2 days)                      Request Price

## Description

The *Symantec Web Security Service Diagnostics and Troubleshooting* course is intended for IT professionals who will be diagnosing and troubleshooting the Symantec Web Security Service (WSS).

## Cel szkolenia

- Describe the architecture, components and process flow of WSS
- Identify the steps to diagnose, troubleshoot and resolve a broad range of issues with WSS to include Access Methods, Authentication Means, Web and File Access, as well as Performance Issues

## Wymagania wstępne

- Either the Web Security Service Core Administration R1 course or the Web Security Service Planning, Implementation and Administration R1.1 course
- Symantec Diagnostic and Troubleshooting Methodology Course (eLearning – 15 min.)
- Internet protocols, authentication and network communications.

## Program szkolenia

### Module 1: Web Security Service Architecture, Components, Architecture and Integrations

- Understand the Troubleshooting Methodology
- Know the core components
- Comprehend the Architecture and Process flow
- Basic understanding of:
  - Cloud Firewall Service
  - Data Loss Prevention Integration
  - CloudSOC Integration
  - Web Isolation Integration

### Module 2: WSS Corporate Access Methods

- Define problems with Corporate Access Methods
- Diagnose and Solve problems with Corporate Access Methods
- Results with Corporate Access Methods

### **Module 3: WSS Remote Access Methods**

- Define problems with Remote Access Methods
- Diagnose and Solve problems with Remote Access Methods
- Results with Remote Access Methods

### **Module 4: WSS Authentication Means**

- Define problems with Authentication Means
- Diagnose and Solve problems with Authentication Means
- Results with Authentication Means

### **Module 5: Website and File Access Issues**

- Define Website and File Access Issues
- Diagnose and Solve Website and File Access Issues
- Results with Website and File Access Issues

### **Module 6: WSS Performance Issues**

- Component, Architecture and Process Flow of WSS Internet Performance Issues
- Define problems with WSS Internet Performance Issues
- Diagnose Problems with WSS Internet Performance Issues
- Solving Problems with WSS Internet Performance Issues
- Results of Internet Performance Issues with WSS

### **Module 7: Key Points of Diagnostics and Troubleshooting**

- Examining WSS Architecture, Components, and Integrations – Key Points
- Corporate Access Methods Module – Key Points
- Remote Access Methods Module – Key Points
- Authentication Means Module – Key Points
- Troubleshooting Website and File Access Issues – Key Points
- Troubleshooting Performance Issues – Key Points

## **Więcej informacji**

This course includes practical hands-on exercises that enable you to test your new skills and begin to use those skills in a working environment.

## **Terminy**

Na żądanie. [Prosimy o kontakt](#)

## **Dodatkowe informacje**

[Jeśli interesują Cię inne szkolenia tego producenta - skontaktuj się z nami.](#)