



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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**Skontaktuj się z nami**

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## Advanced Access Integrations

**Kod:**                      **Czas trwania:**                      **Cena netto:**

OMN\_WS1AI22              40 Hours (5 days)              Request Price

### Description

Master real world Workspace ONE UEM problem solving with Omnissa certified instruction

Delivered by an Omnissa Certified Instructor, the Workspace ONE UEM: Troubleshooting course provides common infrastructure troubleshooting scenarios, focusing on developing problem-solving skills and mastering console navigation, resolving device and resource communication issues, and using built-in tools to identify root causes.

### Cel szkolenia

- Summarize the basic troubleshooting methodology.
- Outline common troubleshooting techniques in the Workspace ONE UEM console.
- Outline common troubleshooting techniques when integrating enterprise solutions in the Workspace ONE UEM console.
- Summarize common troubleshooting strategies for Workspace ONE UEM managed devices.
- Outline common application management troubleshooting techniques in the Workspace ONE UEM console.
- Summarize common troubleshooting techniques for email management in the Workspace ONE UEM console.
- Explain common troubleshooting approaches for the Unified Access Gateway platform and individual edge services.

### Uczestnicy

Intermediate to advanced practitioners that support Workspace ONE UEM environments.

### Wymagania wstępne

Recommended:

- A working knowledge of Omnissa Workspace ONE UEM infrastructure
- A background in End-User Computing
- Completed Workspace ONE UEM Deploy and Manage course

### Program szkolenia

#### 1 Course introduction

- Introductions and course logistics
- Course objectives

#### 2 Workspace ONE foundations

- Navigating and customizing the console
- Workspace ONE UEM console foundations
- Workspace ONE Hub Services
- Workspace ONE UEM accounts

### **3 Workspace ONE architecture**

- Workspace ONE & modern SaaS architecture
- Workspace ONE UEM architecture
- Additional Workspace ONE components
- Workspace ONE example use cases

### **4 Fundamentals of troubleshooting Workspace ONE UEM**

- Software troubleshooting and support methods
- Core components topology
- Integrated components topology
- Workspace ONE UEM log files

### **5 Workspace ONE UEM console troubleshooting**

- Workspace ONE UEM troubleshooting overview
- Group management and assignment
- System settings and roles
- Analytic events
- Collecting and analyzing Workspace ONE UEM logs

### **6 Integration troubleshooting**

- Integration overview
- AirWatch Cloud Connector
- Directory Services integration
- Directory Users and Groups synchronization
- Certificate Authority integration
- Omnisia Access and Workspace ONE Intelligent Hub

### **7 Endpoint troubleshooting**

- Endpoint topology overview
- Tools and resources for troubleshooting
- Workspace ONE Assist
- Troubleshooting common issues

### **8 Application troubleshooting**

- Applications overview
- Configuration review
- Tools and resources for troubleshooting
- Public applications
- Internal applications
- Purchased applications

### **9 Unified Access Gateway and Edge services troubleshooting**

- Unified Access Gateway architecture overview
- Unified Access Gateway configuration review
- Tools and resources for troubleshooting
- Content Gateway on Unified Access Gateway
- Workspace ONE Tunnel on Unified Access Gateway

### **10 Email troubleshooting**

- Email architecture overview
- Email profile configuration review
- Tools and resources for troubleshooting
- Workspace ONE Secure Email Gateway on Unified Access Gateway
- PowerShell integration

## **Terminy**

Na żądanie. [Prosimy o kontakt](#)

## **Dodatkowe informacje**

[Jeśli interesują Cię inne szkolenia tego producenta - skontaktuj się z nami.](#)