



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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**Skontaktuj się z nami**

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# IBM Safer Payments Hands-On Case Management Training (V6.5)

**Kod:**           **Czas trwania:**           **Cena netto:**

6A542G        16 Hours (2 days)        zł4,300.00

## Description

IBM Safer Payments is an innovative real-time payment fraud prevention and detection solution for all cashless payment types. IBM Safer Payments provides not only model capabilities based on inbuilt tools, but also the option to import externally built fraud models for real-time decision making.

In this course, IBM Safer Payments' case management capabilities are presented in details. Students will learn how to configure and customize the built-in case management, and the workflow and activities involved when investigating cases.

## Cel szkolenia

Refer to course overview.

## Uczestnicy

IBM Safer Payments users (Fraud Investigators and optional: System Administrators), IBM Lab experts, and IBM Business Partners

## Wymagania wstępne

- Business Knowledge
- Understanding Safer Payments Data Inputs concepts

## Program szkolenia

- Mandator Structure and its elements
- Querying data in Safer Payments
- Case Management concept
- Workflows
- User types and groups
- Case classes
- Layout of a case
- Working queues
- Creating cases
- Case investigation
- Investigate a case
- Fraud marking
- Risk list
- Executing case actions
- External queries
- Reporting

## Terminy

Na żądanie. [Prosimy o kontakt](#)

## **Dodatkowe informacje**

Jeśli interesują Cię inne szkolenia tego producenta - skontaktuj się z nami.