



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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# Symantec Data Center Security Server Advanced 6.x Diagnostics and Troubleshooting R1

| CODE:      | LENGTH:           | PRICE:      |
|------------|-------------------|-------------|
| SYM_000212 | 16 Hours (2 days) | kr19,500.00 |

## Description

The Symantec Data Center Server Advanced 6.x Diagnostics and Troubleshooting R1 course is designed for the IT security management professional tasked with troubleshooting Data Center Security Server Advanced (SDC SSA). Students learn how to troubleshoot the SDC SSA server, UMC, and agent core components. You also learn how to identify services, examine configuration files, interpret log files and use that information for diagnosis and troubleshooting

## Objectives

### Module 1: Examining the SDC SSA

#### Architecture and Components

- Describing the SDC SSA architecture
- Describing each component's role
- Describing how components interact when performing common tasks
- Isolating SDC SSA components to troubleshoot

### Module 2: Troubleshooting the Management Server

- Identify Management server core components and their roles
- Examine services and dependencies
- Identify and examine logs
- Identify and examine configuration, communication, and certificate issues
- Diagnose and troubleshoot management server changes

### Module 3: Troubleshooting Management and UMC Consoles

- Identify core components
- Examine services and dependencies
- Research authentication issues
- Identify, examine, and troubleshoot configuration, communication, and certificate issues
- Examine the applying policy process

### Module 4: Troubleshooting Agents

- Identifying Windows agent components
- Troubleshooting Windows agents
- Identifying Linux agent components
- Troubleshooting Linux agents

### Module 5: Troubleshooting Prevention and Detection Policies

- Examine Prevention policy components
- Examine policy logs (local)
- Troubleshooting Prevention policies
- Examine Detection policy components
- Troubleshoot Detection policies

- Manage events

- Tune policies

Module 6: Troubleshooting Installations and

Upgrades

- Locate installation and upgrade information

- Troubleshoot Management server installation and

upgrades

- Troubleshoot Management Console installation and

upgrades

- Troubleshoot Windows, Linux, and Unix Agent

installation and upgrades

## Prerequisites

- You must have attended the Symantec Data Security Server Advanced 6.x Administration R1 course or have one year of day-to-day experience maintaining an SDCSSA environment, which includes basic troubleshooting.
- Broadcom also recommends that you visit Symantec eLibrary and take the fifteen-minute introductory to Symantec Diagnostic and Troubleshooting Methodology course.

## Test and Certification

250-426 Administration of Symantec Data Center

Security Server Advanced 6.7

## Session Dates

På begäran, [kontakta oss](#)

## Ytterligare information

[Denna utbildning finns också som utbildning på plats. Kontakta oss för mer information.](#)