



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

---

**You can reach us at:**

Arrow ECS B.V., Kromme Schaft 5, 3991 AR Houten, The Netherlands

Email: [education.ecs.nl@arrow.com](mailto:education.ecs.nl@arrow.com)

Phone: +31 20 582 6109

CODE:	LENGTH:	PRICE:
VMW_PE-VSTS8	40 Hours (5 days)	€3,850.00

## Description

This five-day training course provides you with the knowledge, skills, and abilities to achieve competence in troubleshooting the VMware vSphere® 8 environment. This course increases your skill level and competence in using the command-line interface, VMware vSphere® Client™, log files, and other tools to analyze and solve problems.

## Objectives

By the end of the course, you should be able to meet the following objectives:

- Introduce troubleshooting principles and procedures
- Use command-line interfaces, log files, and the vSphere Client to diagnose and resolve problems in the vSphere environment
- Explain the purpose of common vSphere log files
- Identify networking issues based on reported symptoms
- Validate and troubleshoot the reported networking issue
- Identify the root cause of networking issue
- Implement the appropriate resolution to recover from networking problems
- Analyze storage failure scenarios using a logical troubleshooting methodology
- identify the root cause of storage failure
- Apply the appropriate resolution to resolve storage failure problems
- Troubleshoot vSphere cluster failure scenarios
- Analyze possible vSphere cluster failure causes
- Diagnose common VMware vSphere® High Availability problems and provide solutions
- Identify and validate VMware ESXi™ host and VMware vCenter® problems
- Analyze failure scenarios of ESXi host and vCenter problems
- Select the correct resolution for the failure of ESXi host and vCenter problems
- Troubleshoot virtual machine problems, including migration problems, snapshot problems, and connection problems
- Troubleshoot performance problems with vSphere components

## Programme

- 1 Course Introduction
  - Introductions and course logistics
  - Course objectives
- 2 Introduction to Troubleshooting
  - Define the scope of troubleshooting
  - Use a structured approach to solve configuration and operational problems
  - Apply troubleshooting methodology to logically diagnose faults and improve troubleshooting efficiency
- 3 Troubleshooting Tools
  - Discuss the various methods to run commands
  - Discuss the various ways to access ESXi Shell
  - Use commands to view, configure, and manage your vSphere components
  - Use the vSphere CLI
  - Use ESXCLI commands from the vSphere CLI
  - Use Data Center CLI commands
  - Identify the best tool for command-line interface troubleshooting
  - Identify important log files for troubleshooting vCenter Server and ESXi
  - Describe the benefits and capabilities of VMware Skyline™
  - Explain how VMware Skyline works
  - Describe VMware Skyline™ Health
  - Describe VMware Skyline Advisor™

#### 4 Troubleshooting Virtual Networking

- Analyze and troubleshoot standard switch problems
- Analyze and troubleshoot virtual machine connectivity problems
- Analyze and troubleshoot management network problems
- Analyze and troubleshoot distributed switch problems

#### 5 Troubleshooting Storage

- Discuss the vSphere storage architecture
- Identify the possible causes of problems in the various types of datastores
- Analyze the common storage connectivity and configuration problems
- Discuss the possible storage problems causes
- Solve the storage connectivity problems, correct misconfigurations, and restore LUN visibility
- Review vSphere storage architecture and functionality necessary to troubleshoot storage problems
- Use ESXi and Linux commands to troubleshoot storage problems
- Analyze log file entries to identify the root cause of storage problems
- Investigate ESXi storage issues
- Troubleshoot VM snapshots
- Troubleshoot storage performance problems
- Review multipathing
- Identify the common causes of missing paths, including PDL and APD conditions
- Solve the missing path problems between hosts and storage devices

#### 6 Troubleshooting vSphere Clusters

- Identify and troubleshoot vSphere HA problems
- Analyze and solve vSphere vMotion problems
- Diagnose and troubleshoot common vSphere DRS problems

#### 7 Troubleshooting Virtual Machines

- Discuss virtual machine files and disk content IDs
- Identify, analyze, and solve virtual machine snapshot problems
- Troubleshoot virtual machine power-on problems
- Identify possible causes and troubleshoot virtual machine connection state problems
- Diagnose and recover from VMware Tools installation failures

#### 8 Troubleshooting vCenter Server and ESXi

- Analyze and solve vCenter Server service problems
- Diagnose and troubleshoot vCenter Server database problems
- Use vCenter Server Appliance shell and the Bash shell to identify and solve problems
- Identify and troubleshoot ESXi host problems

### Further Information

#### Product Alignment

- VMware ESXi 8.0
- VMware vCenter Server 8.0

### Session Dates

Date	Location	Time Zone	Language	Type	Guaranteed	PRICE
24 Jun 2024	Virtual Classroom (CET / UTC+1)	CEDT	English	Instructor Led Online		€3,850.00

### Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)