



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

---

**You can reach us at:**

Arrow ECS B.V., Kromme Schaft 5, 3991 AR Houten, The Netherlands

Email: [education.ecs.nl@arrow.com](mailto:education.ecs.nl@arrow.com)

Phone: +31 20 582 6109

CODE:	LENGTH:	PRICE:
VMW_WS1SUEM22	24 Hours (3 days)	€2,495.00

## Description

In this three-day course, you learn how to apply the fundamental techniques for launching and maintaining an intelligence-driven, multiplatform endpoint management solution with VMware Workspace ONE® UEM. Through a combination of hands-on labs, simulations, and interactive lectures, you will configure and manage the endpoint life cycle. After the three days, you will have the foundational knowledge for effectively implementing Workspace ONE UEM.

## Objectives

By the end of the course, you should be able to meet the following objectives:

- Explain and apply the fundamental techniques for launching and maintaining an intelligence-driven, multiplatform endpoint management solution with Workspace ONE UEM
- Outline the components of Workspace ONE UEM
- Explain the general features and functionality enabled with Workspace ONE UEM
- Summarize the basic Workspace ONE administrative functions
- Explain and deploy common Workspace ONE integrations
- Securely deploy configurations to Workspace ONE UEM managed devices
- Onboard device endpoints into Workspace ONE UEM
- Summarize the alternative management methodologies for rugged devices
- Discuss strategies to maintain environment and device fleet health
- Configure and deploy applications to Workspace ONE UEM managed devices
- Analyze a Workspace ONE UEM deployment
- Enable email access on devices
- Integrate Workspace ONE UEM with content repositories and corporate file shares

## Audience

Workspace ONE UEM operators and administrators, account managers, solutions architects, solutions engineers, sales engineers, and consultants

## Prerequisites

This course has no prerequisites.

## Programme

- 1 Course Introduction
  - Introductions and course logistics
  - Course objectives
  - Online resources and references
- 2 Platform Architecture
  - Summarize the features and functionality of Workspace ONE UEM
  - Outline the benefits of leveraging Workspace ONE UEM
  - Recognize the core and productivity components that make up the Workspace ONE UEM platform
  - Summarize high availability and disaster recovery for the Workspace ONE solution
- 3 Administration
  - Navigate and customize the Workspace ONE UEM console
  - Summarize the hierarchical management structure
  - Explain the features and functions of Workspace ONE Hub Services
  - Outline account options and permissions

#### 4 Enterprise Integrations

- Outline the process of integrating with directory services
- Explain certificate authentication and practical implementation with Workspace ONE
- Explain the benefits of integrating an email SMTP service into the Workspace ONE UEM console
- Describe VMware Dynamic Environment Manager and its architecture

#### 5 Onboarding

- Outline the prerequisite configurations in the Workspace ONE UEM environment for onboarding devices for management
- Outline the steps for setting up autodiscovery in the Workspace ONE UEM console
- Enroll an endpoint through the VMware Workspace ONE® Intelligent Hub app
- Summarize the platform onboarding options

#### 6 Managing Endpoints

- Explain the differences between device and user profiles
- Describe policy management options for Windows and macOS
- Describe the functions and benefits of using compliance policies
- Explain the use case for Freestyle Orchestrator
- Describe the capabilities that sensor and scripts enable.

#### 7 Alternative Management Methods

- Describe the function and benefits of device staging
- Configure product provisioning in the Workspace ONE UEM console
- Understand the benefits of deploying a VMware Workspace ONE® Launcher™ configuration to Android devices

- List the system and device requirements for Linux device management in Workspace ONE UEM

#### Applications

- Describe the features, benefits, and capabilities of application management in Workspace ONE UEM
- Understand and configure deployment settings for public, internal, and paid applications in the Workspace ONE UEM console

- Describe the benefits of using Apple Business Manager content integration
- Describe the benefits of using server-to-client software distribution
- List the functions and benefits of VMware Workspace ONE® SDK

#### 8 Device Email

- List email clients supported by Workspace ONE UEM
- Configure an Exchange Active Sync profile in the Workspace ONE UEM console
- Configure VMware Workspace ONE® Boxer settings
- Summarize the available email infrastructure integration models and describe their workflows
- Configure email compliance policies and notifications services

#### 9 Content Sharing

- Describe the benefits of using Content Gateway
- Describe the Content Gateway workflows
- Describe the benefits of integrating content repositories with Workspace ONE UEM
- Configure a repository in the Workspace ONE UEM console

#### 10 Maintenance

- Manage endpoints from the Device List view and the Details view.
- Analyze endpoint deployment and compliance data from the Workspace ONE UEM Monitor page.

## Session Dates

On request. Please [contact us](#)

## Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)