TRAINING OFFERING

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Introduction to IBM Cúram Social Program Management 6.0.5 Functional Overview

CODE:	LENGTH:	PRICE:
ZL1_9D59	8 Hours	kr1,490.00

Description

This self-paced course introduces the concept of Social Program Management (SPM), which is the industry segment that IBM Cúram focuses on. IBM Cúram offers products that SPM agencies need to provide government-funded social, health, and other services to citizens. The course provides a high-level summary of the IBM Cúram SPM Platform and the IBM Cúram Enterprise Modules. The course describes the main components of the Cúram SPM Platform. It also describes the respective functions of the Cúram Enterprise Modules. The course explains the SPM Platform and Enterprise Modules by describing their respective functions in the context of the citizen and agency needs that they address.

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http://www.ibm.com/training/terms

Objectives

- Describe the IBM Cúram approach to SPM.
- Recognize the main features of the IBM Cúram user interface.
- Describe the participant management and case management functionality that the IBM SPM Platform provides.
- Describe the financial management functionality that the IBM SPM Platform provides.
- Provide a high-level overview of Cúram Intake.
- Describe how to access Cúram documentation via the IBM Knowledge Center.
- Provide a high-level overview of the Cúram Documentation Analysis tool and explain its purpose.
- Identify the different components of Cúram Workflow and outline their roles.
- Provide an overview of how communications are handled in Cúram.
- List and describe the following IBM Cúram Enterprise Modules:
    - Cúram Universal Access
    - Cúram Verification Engine
    - Cúram Provider Management
    - Cúram Appeals
    - Cúram Social Enterprise Collaboration
    - Cúram Outcome Management
    - Cúram Evidence Broker
    - Cúram Business Intelligence and Analytics

Audience

This basic self-paced course provides learners with a high-level summary of the IBM Cúram SPM Platform and the Cúram Enterprise Modules.

Prerequisites

There are no prerequisites for this course.

Programme

- The unique approach that IBM Cúram adopts to the requirements of SPM agencies and the needs of their clients.

- The main components of the IBM Cúram SPM Platform and how they meet agency requirements and citizen needs.
- The respective features and functionality of the Cúram Enterprise Modules and how they meet the specific needs of citizens and SPM agencies.

Session Dates

På begäran, <u>kontakta oss</u>

Ytterligare information

Denna utbildning finns också som utbildning på plats. Kontakta oss för mer information.