

## **Enterprise Computing Solutions - Education Services**

# **TRAINING OFFERING**

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### **IBM Solution for Child Welfare - Overview**

CODE: LENGTH: PRICE:

9D84G 2.48 Hours €150.00

#### **Description**

This web-based course provides a high-level overview of the IBM Solution for Child Welfare. You can also earn the following badge by successfully completing this course: IBM Child Welfare Solution: Level 1.

This course is also the first of two that cover the IBM Solution for Child Welfare. The title of the second course is *IBM Solution for Child Welfare - Modules*, which students can take to earn a second badge, namely, IBM Child Welfare Solution: Level 2.

#### **Objectives**

Describe the purpose of the IBM Solution for Child Welfare and recognize the important features of the modular approach. Explain the functional interoperations between IBM Child Welfare modules: Intake, Investigation, Case Management, Collaboration, Legal, and Resource Management.

Recognize the important features of the IBM Solution for Child Welfare and describe the child welfare caseworker-support features that the solution provides.

Describe the intake, investigation, case management, legal and resource processes.

#### **Audience**

This course is aimed at anyone who needs a summary of the IBM Solution for Child Welfare, which means that it has a mixed audience that includes the following roles: BA, consultant, developer, administrator, project manager, offering manager, and tester.

#### **Prerequisites**

N/A

#### **Programme**

The purpose of the IBM Solution for Child Welfare and the importance of its modular structure.

How the following IBM Child Welfare modules interoperate: Intake, Investigation, Case Management, Collaboration, Legal, and Resource Management.

The child welfare caseworker-support features that the solution provides.

How the intake, investigation, case management, legal, and resource processes are facilitated by the IBM Solution for Child Welfare.

#### **Session Dates**

| Date        | Location | Time Zone | Language | Туре               | Guaranteed | PRICE   |
|-------------|----------|-----------|----------|--------------------|------------|---------|
| 02 May 2024 |          |           | English  | Web based Training |            | €150.00 |

#### **Additional Information**

This training is also available as onsite training. Please contact us to find out more.