# WUW

## **Enterprise Computing Solutions - Education Services**

# **TRAINING OFFERING**

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## Citrix Virtual Apps and Desktops 7 Advanced Administration + exam

| CODE: | LENGTH: | PRICE: |
|-------|---------|--------|
|       |         |        |

CTX\_CWS-315 40 Hours (5 days) €3,695.00

#### Description

Designed to learn how to set up scalability, redundancy and security configurations. You will learn advance features to optimize management of your app and desktop images by building and combining App Layers and Workspace Environment Management, which can improve logon times, centralize user settings management, optimize the performance of machines running the Virtual Delivery Agent (VDA). In the advanced troubleshooting section, you will learn techniques to investigate many of the common issues that can affect environment health. You'll leave this course with a good understanding of how to manage more complex solutions such as multizone environments spanning multiple locations with configurations around StoreFront, the Delivery Controllers, and HDX.

#### Objectives

• How to implement advanced administration concepts such as backups, disaster recovery, scalability and redundancy consideration for a Citrix Virtual Apps and Desktop 7 Site

- How to configure Workspace Environment Management to improve the end user environment and virtual resource consumption
- App Layering skills such as how to create and administer OS, platform, application, elastic and user layers

#### Audience

Built for experienced IT Professionals familiar with Citrix Virtual Apps and Desktops 7 in an on-premises environment or Citrix Cloud looking to expand their Citrix Virtual Apps and Desktops skills to an advanced level. Potential students include administrators or engineers responsible for the Citrix Apps and Desktop 7 Site.

#### Prerequisites

Strong foundational knowledge of Citrix Virtual Apps and Desktops 7. Citrix recommends students prepare for this course by taking the following course: CWS-215 Citrix Virtual Apps and Desktops 7 Administration On-Premises and in Citrix Cloud.

#### Programme

Backup, recovery and security considerations and configurations Module 1: Implementing Redundancy and Scalability • StoreFront and Citrix Gateway• Site Infrastructure• Machines Running the Virtual Delivery Agent

- Module 2: Managing a Virtual Apps and Desktops Environment with Multiple Locations Zones
- VDA Registration in a Multi-Zone Environment• Zone Preference• Optimal Gateway Routing and Zones
- Managing StoreFront Store Subscriptions in a Multi-Location Environment 
  StoreFront and Citrix ADC Branding
- Module 3: Implementing Backups and Disaster Recovery Backups• Disaster Recovery Considerations
- Disaster Recovery ProcessModule 4: Implementing Advanced Authentication Methods
- Multi-factor Authentication RADIUS & OTP Multi-factor Authentication Smart Card Authentication
- Federated Authentication ADFS, SAML, and FASModule 5: Improving App and Data Security
- Introduction to Application Security
  Preventing Jailbreak Attacks
  Minimizing the Impact of Attacks
- Module 6: Securing Machines Running the Virtual Delivery Agent TLS to VDA Encryption• GPOs and Citrix Policies
- Image ManagementTroubleshooting techniques and tools Module 7: Introduction to Troubleshooting
- Troubleshooting Methodology Process (Standard Slide)• Resource Tools and Utilities• Introduction to PowerShell
- Module 8: Troubleshooting Access Issues Troubleshooting StoreFront• Troubleshooting Citrix Gateway Module 9: Troubleshooting Delivery Controller Issues • Validating FMA ServicesModule 10: Troubleshooting VDA
- Registration Issues Troubleshooting VDA RegistrationModule 11: Troubleshooting HDX Connection Issues
- Troubleshooting HDX ConnectionsCitrix App Layering Considerations and Configuration Module 12: Introduction to App Layering
- App Layering Introduction• Architecture and How it WorksModule 13: Creating an OS Layer The OS Layer

Module 14: Creating a Platform Layer • The Platform LayerModule 15: Creating App Layers • The App Layers

Module 16: Creating Elastic App and User Layers • Elastic App Layering• User Layers

Module 17: Deploying a Layered Image using Citrix Virtual Apps and Desktops • Using Templates in App Layering

• Using Layered Images in a Citrix Virtual Apps and Desktops Site Module 18: Exploring Layer Priority • Layer Priority

Module 19: Maintaining an App Layering Environment • Updating Layers• Maintaining and Updating the App Layering Environment

Common App Layering Considerations and AdditionalResources Workspace Environment Management (WEM)

considerations and configuration Module 20: Introduction to Workspace Environment Management (WEM)

• Workspace Environment Management (WEM) Introduction• WEM AdministrationModule 21: Using WEM to Centralize

Environment Management • Managing User Resources with WEM• Managing Profiles with WEM

Managing Endpoints with the WEM Transformer FeatureModule 22: Using WEM for Performance Optimization

• Optimizing Machine Performance with WEM• Optimizing User Experience with WEMModule 23: Using WEM to Secure

Environments • WEM Security FeaturesModule 24: Migrating and Upgrading WEM • Migrating to WEM

• Upgrading a WEM Deployment• WEM Multi-Location Considerations

#### **Test and Certification**

CCP-V

#### **Session Dates**

On request. Please Contact Us

#### **Additional Information**

This training is also available as onsite training. Please contact us to find out more.