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IBM Case Manager 5.2 - Integrating Case Analytic tools

CODE: **DURÉE:** **PRIX H.T.:**

F218G 12 Hours (1.5 Jours) €1,050.00

Description

This course describes the Case Analyzer services and the data provided in the Case Analyzer store, which is essential for developing analytic reports and dashboards. It covers the analytic tools provided with IBM Case Manager. You work with a fully functioning IBM Case Manager 5.2 system to practice the skills required to create custom dashboards to monitor case activity.

Objectifs

- Understand Case Analyzer services and the data provided to support reporting and monitoring.
- Acquire the knowledge and skills to expose custom case properties to the Case Analyzer store and create custom dashboards to monitor case activity.

Audience

This intermediate course is for:

- A Business Analyst responsible for scoping the high-level solution and planning reports.
- A Solution Architect responsible for developing the overall design, and assisting the Business Analyst with complex case and data modeling.
- A System Administrator responsible for configuring Case Analyzer and property auditing.
- An Application Developer responsible for designing solution reports.

Prérequis

You should have completed:

- *IBM Case Manager 5.2 Introduction to Case Manager (F2150) (F2159)*
- *Unit 1: IBM Case Manager 5.2: Build a Case Manager Solution (F2120) (F2129)*

Programme

- Describe the fundamentals of Case Analyzer services
- Understand how to expose custom case properties to the Case Analyzer store
- Describe Online Analytical Processing fundamentals
- Understand the Analytic tools provided with IBM Case Manager and the reports provided
- Monitor case activity with IBM Cognos Real-time Monitoring

Dates de session

Sur demande. [Merci de nous contacter](#)

Informations Complémentaires

Cette formation est également disponible sous forme de formation sur site. Veuillez nous contacter pour en savoir plus.