



Enterprise Computing Solutions - Education Services

TRAINING OFFERING

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IBM Cloud Application Performance Management

8.1.4 Fundamentals

CODE:	LENGTH:	PRICE:
TM674G	24 Hours (3 days)	€2,340.00

Description

This course teaches new and experienced operators, administrators, and implementers of Application Performance Management v8.1.4 how to effectively use the tools to manage their enterprise monitoring needs. IBM Cloud Application Performance Management v8.1.4 monitors the performance and availability of computer operating systems and applications

In this course, you learn about the IBM Cloud Application Performance Management architecture and how to install and configure the product. You also learn how to navigate the Cloud APM console to manage events and user access privileges. The course also covers integration with other products, such as Netcool/OMNIBus, IBM Tivoli Monitoring, and the Dashboard Application Services Hub.

The lab environment for this course uses the RHEL 7.3 and Windows 2012 Server platforms.

For information about other related courses, visit the IBM Training website: <http://www.ibm.com/training>

Objectives

After completing this course, you should be able to:

- Describe the overall solution
- Install and configure the Cloud APM server
- Install, configure, and manage operating system agents
- Administer Cloud APM, including:
 - Applications
 - Users
 - Groups
 - Custom views
 - LDAP integration
- Monitor events
- Deploy and monitor the end user experience
- Deploy and monitor applications with synthetic transactions
- Deploy and monitor application resources
- Track transactions through application components
- Configure and perform deep-dive request analysis
- Integrate Cloud APM with other solutions
- Configure and generate reports

Audience

This course is designed for operators, administrators, and implementers.

Prerequisites

Before taking this course, you should be able to navigate Linux and Windows applications, and have a working knowledge of an Internet browser.

Programme

Course introductionIntroduction to IBM Cloud Application Performance ManagementCloud APM server installationInstalling, configuring, and managing Cloud APM agentsAdministrationMonitoring eventsMonitoring the end user experience of applicationsMonitoring applications with synthetic transactionsMonitoring resourcesTracking transactions through application componentsIntroduction to deep-dive diagnosisIntegrating Cloud APM with other productsReporting and 7-day comparison

Further Information

Prior to enrolling, IBM Employees must follow their Division/Department processes to obtain approval to attend this public training class. Failure to follow Division/Department approval processes may result in the IBM Employee being personally responsible for the class charges.

GBS practitioners that use the EViTA system for requesting external training should use that same process for this course. Go to the EViTA site to start this process:

<http://w3.ibm.com/services/gbs/evita/BCSVTEnr1.nsf>

Once you enroll in a GTP class, you will receive a confirmation letter that should show:

- The current GTP list price
- The 20% discounted price available to IBMers. This is the price you will be invoiced for the class.

Session Dates

On request. Please [contact us](#)

Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)