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IBM Case Manager Essentials (V5.3.2)

CODE: **DURÉE:** **PRIX H.T.:**

F2900G 8 Hours (1 day) €750.00

Description

This course is an introduction to IBM Case Manager, concepts, functions, and architecture. Participants use an IBM Case Manager system to practice the skills that are required by case workers to process cases and create runtime tasks.🔗

Objectifs

Describe the users of IBM Case Manager Identify components of IBM Case Manager Create and process a case Search for a case Review a case Add annotations and comments to a case Split a case Explore and identify the structure of a solution Add a custom task Add a quick task Identify IBM Case Manager integration options

Audience

This course is for solution architects, solution designers, administrators, product managers, or anyone who needs to learn the essentials of IBM Case Manager.

Prérequis

None

Programme

Introduction to IBM Case Manager🔗🔗🔗

- Describe the uses of IBM Case Manager🔗🔗🔗
- Identify components of IBM Case Manager

🔗🔗🔗🔗🔗 Create and process a case🔗🔗🔗

- Identify a case🔗🔗🔗
- List the components of a case type🔗🔗🔗
- Describe the IBM Case Manager Client🔗🔗🔗
- Add a case and process a work item

Review a case🔗🔗🔗

- Search for a case🔗🔗🔗
- Review a case🔗🔗🔗
- Add annotations and comments to a case🔗🔗🔗
- Split a case

Structure of a solution🔗🔗🔗

- Describe IBM Case Manager solutions and their assets🔗🔗🔗
- Identify IBM Case Manager environments🔗🔗🔗
- Explore the IBM Case Manager Builder Step Designer🔗🔗🔗

Add runtime tasks🔗🔗🔗

- Add a custom task🔗🔗🔗
- Add a quick task🔗🔗🔗🔗🔗🔗

IBM Case Manager integration options

- Identify IBM Case Manager integration options

Dates de session

Sur demande. [Merci de nous contacter](#)

Informations

Complémentaires

Cette formation est également disponible sous forme de formation sur site. Veuillez nous contacter pour en savoir plus.