



Enterprise Computing Solutions - Education Services

## TRAINING OFFERING

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# Firewall 11.1: Troubleshooting

<b>CODE:</b>	<b>LENGTH:</b>	<b>PRICE:</b>
EDU-PAN-330	24 Hours (3 days)	\$2,995.00

## Description

The Palo Alto Networks Firewall: Troubleshooting course is three days of instructor-led training that will help you:

- Use firewall tools, including the CLI, to investigate networking issues
- Follow proven troubleshooting methodologies that are specific to individual features
- Analyze advanced logs to resolve various real-life scenarios
- Solve advanced, scenario-based challenges

## Objectives

Successful completion of this three-day, instructor-led course will enhance the participant's understanding of troubleshooting the full line of Palo Alto Networks next-generation firewalls.

Participants will perform hands-on troubleshooting related to the configuration and operation of the Palo Alto Networks firewall. Completing this class will help participants develop an in-depth knowledge of how to troubleshoot visibility and control over applications, users, and content.

## Audience

Security Engineers, Security Administrators, Security Operations Specialists, Security Analysts, Network Engineers, and Support Staff.

## Prerequisites

Participants must complete the Firewall Essentials: Configuration and Management (EDU-210) course.

Participants must have strong practical knowledge of routing and switching, IP addressing, network security concepts, and at least six months of on-the-job experience with Palo Alto Networks firewalls.

## Program

1 - Tools and Resources  
2 - Flow Logic  
3 - Packet Captures  
4 - Packet-Diagnostics Logs  
5 - Host-Inbound Traffic  
6 - Transit Traffic  
7 - System Services  
8 - Certificate Management and SSL Decryption  
9 - User-ID  
10 - GlobalProtect  
11 - Support Escalation and RMAs  
12 - Next Steps

## Session Dates

On request. Please [Contact Us](#)

## Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)