



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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# IBM Solution for Child Welfare - Overview

**CODE:**      **LENGTH:**      **PRICE:**

ZL1\_9D84      2.48 Hours      £120.00

## Description

This web-based course provides a high-level overview of the IBM Solution for Child Welfare. You can also earn the following badge by successfully completing this course: IBM Child Welfare Solution: Level 1.

This course is also the first of two that cover the IBM Solution for Child Welfare. The title of the second course is *IBM Solution for Child Welfare - Modules*, which students can take to earn a second badge, namely, IBM Child Welfare Solution: Level 2.

## Objectives

Describe the purpose of the IBM Solution for Child Welfare and recognize the important features of the modular approach.  
Explain the functional interoperations between IBM Child Welfare modules: Intake, Investigation, Case Management, Collaboration, Legal, and Resource Management.  
Recognize the important features of the IBM Solution for Child Welfare and describe the child welfare caseworker-support features that the solution provides.  
Describe the intake, investigation, case management, legal and resource processes.

## Audience

This course is aimed at anyone who needs a summary of the IBM Solution for Child Welfare, which means that it has a mixed audience that includes the following roles: BA, consultant, developer, administrator, project manager, offering manager, and tester.

## Prerequisites

N/A

## Programme

The purpose of the IBM Solution for Child Welfare and the importance of its modular structure.  
How the following IBM Child Welfare modules interoperate: Intake, Investigation, Case Management, Collaboration, Legal, and Resource Management.  
The child welfare caseworker-support features that the solution provides.  
How the intake, investigation, case management, legal, and resource processes are facilitated by the IBM Solution for Child Welfare.

## Session Dates

On request. Please [Contact Us](#)

## Additional Information

This training is also available as onsite training. Please contact us to find out more.