



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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Email: [training.ecs.fr@arrow.com](mailto:training.ecs.fr@arrow.com)  
Phone: 01 49 97 50 00



## IBM TRIRIGA 10.3 Operations and Maintenance

**CODE:**            **DURÉE:**            **PRIX H.T.:**

TA511G            40 Hours (5 Jours)            €3,490.00

### Description

Learn to use the TRIRIGA operations and maintenance procedures to maintain or increase the efficiency, reliability, and safety of your assets and locations. TRIRIGA facilitates is a multifaceted approach to achieving this goal with time-based scheduling, reading-based scheduling, and allowing for input from every level of the organization to identify discrepancies and maintenance needs. In this course you will understand the full life cycle of Operations from setup to request to task assignment and task completion.

### Objectifs

- Assign service orders manually and automatically
- Create and process service orders
- Create preventive maintenance tasks and schedules
- Use the Call Center tools
- Generate future work orders

### Audience

This intermediate-level course is for anyone who uses TRIRIGA to track requests for work order demands, assign service orders, and manage assets and space utilization.

### Prérequis

You should have:

- Basic understanding of TRIRIGA operation
- Basic Microsoft Windows or equivalent skills
- Relational database knowledge

### Programme

- Operations and maintenance management
- Service management setup
- Additional service management setup
- Corrective maintenance
- Preventive maintenance
- Task assignment

### Dates de session

Sur demande. [Merci de nous contacter](#)

### Informations Complémentaires

Cette formation est également disponible sous forme de formation sur site. Veuillez nous contacter pour en savoir plus.