

## **Arrow ECS Finland Oy - Education Services**

# **TRAINING OFFERING**

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## **IBM Netcool Operations Insight 1.4 - Fundamentals**

CODE: LENGTH: PRICE:

TOD43G 16 Hours €855.00

### **Description**

This course shows you how to solve business problems using an integrated suite of products. The products integrated in this course include Netcool/OMNIbus, Netcool/Impact, IBM Operations Analytics Log Analysis, IBM Tivoli Network Manager, and Netcool Configuration Manager.

If you are enrolling in a Self Paced Virtual Classroom or Web Based Training course, before you enroll, please review the Self-Paced Virtual Classes and Web-Based Training Classes on our Terms and Conditions page, as well as the system requirements, to ensure that your system meets the minimum requirements for this course. http://www.ibm.com/training/terms

#### **Objectives**

After you complete this course, you can perform the following tasks:

- · Add customer-specific data to event records to manage infrastructure issues from a business perspective
- · Analyze unstructured data in various log formats to increase operational agility
- Search real-time and historical events to improve operational efficiency
- · Use related events analysis to identify event groupings
- Use event seasonality analysis to discover events that occur in a non-random pattern over time
- Use Network Manager to discover a simulated network, and reduce mean time to repair with root cause analysis
- Use Netcool Configuration Manager to detect and recover from network issues due to unauthorized configuration changes

#### **Audience**

Any one who needs to know how to use Netcool Operations Insight

#### **Prerequisites**

Before taking this course, you should have the following skills:

• Basic knowledge of UNIX would be helpful, but not necessary

## **Programme**

## **Netcool Operations Insight overview**

· Starting the environment

### Netcool/OMNIbus and Netcool/Impact

- Extending the event record
- Populating the event record with customer-specific data
- · Creating dashboards

#### **IBM Operations Analytics Log Analysis**

- Analyzing WebSphere Application Server log files
- Analyzing DB2 log files
- · Analyzing web server access log files

#### **Event search**

- · Analyzing event data with Log Analysis
- Using launch-in-context tools from Netcool Web GUI

#### Related events

- · Verifying configuration objects
- · Working with related events
- · Viewing grouped events

#### Seasonal events

- · Verifying configuration objects
- · Working with seasonal events
- · Creating a seasonal event rule

### **Network Manager**

- · Starting the network simulator
- · Discovering devices with Network Manager
- Configuring polling
- · Topology visualization
- Automated root cause
- · Network Manager tools
- · Network Manager reports

### **Netcool Configuration** Manager

- Working with Configuration Manager
- Working with Compliance Manager
- · Modifying a router configuration
- · Detecting out of band changes

#### **Network Health Dashboard**

· Overview of the dashboard

## **Session Dates**

Aikataulutamme kiinnostuksen mukaan. Ota yhteyttä

## **Additional Information**

This training is also available as onsite training. Please contact us to find out more.