Enterprise Computing Solutions - Education Services

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Build an IBM Case Manager Solution (V5.3.2)

CODE:	LENGTH:	PRICE:
F2910G	8 Hours (1 day)	kr 5,820.00

Description

In this course you will create basic case management solutions with IBM Case Manager Builder and Process Designer. Using an iterative solution development process, you will create, deploy, test, and revise your solutions, adding complexity and functionality to your solutions as you gain skills. You will create properties and document classes, configure roles and in-baskets, and define case stages. You will work with case types, tasks, and workflows. This course includes some guidelines on solution design principles. After completing this course, you can build on these skills by taking more advanced or specialized courses in security, user-interface customization, and solution deployment.

Objectives

Build and deploy a solution Create properties and document classes Create roles and in-baskets Create a case type and tasks Create a workflow Use preconditions and sets Automate case packaging Add case stages Apply solution design principles

Audience

This course is intended for solution architects, developers, business analysts, system administrators, or anyone who works as a solution builder within their company.

Prerequisites

- Knowledge of Case Manager concepts, such as case management, case, solution, task.
- The ability to identify parts of a solution.
- or IBM Case Manager Essentials V5.3.2 (classroom)(F2900G)
- or IBM Case Manager Essentials V5.3.2 (self-paced) (F2909G)

Programme

Build and deploy a solution

- Build a solution
- Deploy a solution
- Test a solution
- Manage roles
- Redeploy a solution

Create properties and document classes

- Create case properties
- Create task properties
- Create a business object
- Create document classes

Create roles and in-baskets

- Create roles
- Create in-baskets

Create tasks

- Create a to-do task��
- Create a container task��
- Add the to-do list widget to the Case Details page�� ��

Create a step map��

- Open a task in Step Designer��
- Create a step map��
- Add a workgroup to a step map��
- Add an attachment to a step map��

Use preconditions and sets��

- Organize tasks with preconditions ��
- Organize tasks with inclusive sets��
- Organize tasks with exclusive sets�� ��

Automate case packaging��

- Open a task in Process Designer��
- Add a component step to a task��
- Use a component step to package a case��

Add case stages

- Add case stages to a solution
- Use a system step to perform a case stage operation
- Use a case stage as a task precondition

Solution design principles

- Describe solution design principles

Session Dates

På anmodning. Kontakt os venligst

Yderligere Information

Denne træning er også tilgængelig som træning på stedet. Kontakt os for at finde ud af mere.