ARROW

Enterprise Computing Solutions - Education Services

TRAINING OFFERING

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IBM Netcool Operations Insight 1.4 - Fundamentals

CODE:	LENGTH:	PRICE:
TOD43G	16 Hours	$600.00

Description

This course shows you how to solve business problems using an integrated suite of products. The products integrated in this course include Netcool/OMNIbus, Netcool/Impact, IBM Operations Analytics Log Analysis, IBM Tivoli Network Manager, and Netcool Configuration Manager.
If you are enrolling in a Self Paced Virtual Classroom or Web Based Training course, before you enroll, please review the Self-Paced Virtual Classes and Web-Based Training Classes on our Terms and Conditions page, as well as the system requirements, to ensure that your system meets the minimum requirements for this course. http://www.ibm.com/training/terms

Objectives

After you complete this course, you can perform the following tasks:

- Add customer-specific data to event records to manage infrastructure issues from a business perspective
- Analyze unstructured data in various log formats to increase operational agility
- Search real-time and historical events to improve operational efficiency
- Use related events analysis to identify event groupings
- Use event seasonality analysis to discover events that occur in a non-random pattern over time
- Use Network Manager to discover a simulated network, and reduce mean time to repair with root cause analysis
- Use Netcool Configuration Manager to detect and recover from network issues due to unauthorized configuration changes

Audience

Any one who needs to know how to use Netcool Operations Insight

Prerequisites

Before taking this course, you should have the following skills:

- Basic knowledge of UNIX would be helpful, but not necessary

Programme

Netcool Operations Insight overview

- Starting the environment

Netcool/OMNIbus and Netcool/Impact

- Extending the event record
- Populating the event record with customer-specific data
- Creating dashboards

IBM Operations Analytics Log Analysis

- Analyzing WebSphere Application Server log files
- Analyzing DB2 log files
- Analyzing web server access log files

Event search

- Analyzing event data with Log Analysis
- Using launch-in-context tools from Netcool Web GUI

Related events

- Verifying configuration objects
- Working with related events
- Viewing grouped events

Seasonal events

- Verifying configuration objects
- Working with seasonal events
- Creating a seasonal event rule

Network Manager

- Starting the network simulator
- Discovering devices with Network Manager
- Configuring polling
- Topology visualization
- Automated root cause
- Network Manager tools
- Network Manager reports

Netcool Configuration Manager

- Working with Configuration Manager
- Working with Compliance Manager
- Modifying a router configuration
- Detecting out of band changes

Network Health Dashboard

- Overview of the dashboard

Session Dates

On request. Please Contact Us

Additional Information

This training is also available as onsite training. Please contact us to find out more.