



**Enterprise Computing Solutions - Education Services**

## **TRAINING OFFERING**

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# IBM Netcool Operations Insight 1.4 - Fundamentals

**CODE:**      **LENGTH:**      **PRICE:**

TOD43G      16 Hours      \$600.00

## Description

This course shows you how to solve business problems using an integrated suite of products. The products integrated in this course include Netcool/OMNIBus, Netcool/Impact, IBM Operations Analytics Log Analysis, IBM Tivoli Network Manager, and Netcool Configuration Manager.

If you are enrolling in a Self Paced Virtual Classroom or Web Based Training course, before you enroll, please review the Self-Paced Virtual Classes and Web-Based Training Classes on our Terms and Conditions page, as well as the system requirements, to ensure that your system meets the minimum requirements for this course. <http://www.ibm.com/training/terms>

## Objectives

After you complete this course, you can perform the following tasks:

- Add customer-specific data to event records to manage infrastructure issues from a business perspective
- Analyze unstructured data in various log formats to increase operational agility
- Search real-time and historical events to improve operational efficiency
- Use related events analysis to identify event groupings
- Use event seasonality analysis to discover events that occur in a non-random pattern over time
- Use Network Manager to discover a simulated network, and reduce mean time to repair with root cause analysis
- Use Netcool Configuration Manager to detect and recover from network issues due to unauthorized configuration changes

## Audience

Any one who needs to know how to use Netcool Operations Insight

## Prerequisites

Before taking this course, you should have the following skills:

- Basic knowledge of UNIX would be helpful, but not necessary

## Programme

### Netcool Operations Insight overview

- Starting the environment

### Netcool/OMNIBus and Netcool/Impact

- Extending the event record
- Populating the event record with customer-specific data
- Creating dashboards

### IBM Operations Analytics Log Analysis

- Analyzing WebSphere Application Server log files
- Analyzing DB2 log files
- Analyzing web server access log files

## Event search

- Analyzing event data with Log Analysis
- Using launch-in-context tools from Netcool Web GUI

## Related events

- Verifying configuration objects
- Working with related events
- Viewing grouped events

## Seasonal events

- Verifying configuration objects
- Working with seasonal events
- Creating a seasonal event rule

## Network Manager

- Starting the network simulator
- Discovering devices with Network Manager
- Configuring polling
- Topology visualization
- Automated root cause
- Network Manager tools
- Network Manager reports

## Netcool Configuration Manager

- Working with Configuration Manager
- Working with Compliance Manager
- Modifying a router configuration
- Detecting out of band changes

## Network Health Dashboard

- Overview of the dashboard

## Session Dates

On request. Please [Contact Us](#)

## Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)