



Enterprise Computing Solutions - Education Services

TRAINING OFFERING

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IBM Case Foundation 5.2.1 - Routing Work

CODE: **LENGTH:** **PRICE:**

ZL1_F240 8 Hours (1 day) £595.00

Description

In this course you will learn planning, designing, creating, and testing workflow solutions in a development environment. If you are enrolling in a Self Paced Virtual Classroom or Web Based Training course, before you enroll, please review the Self-Paced Virtual Classes and Web-Based Training Classes on our Terms and Conditions page, as well as the system requirements, to ensure that your system meets the minimum requirements for this course. <http://www.ibm.com/training/terms>

Objectives

After completing this course, you should be able to:

- Use conditions to direct the flow of work.
- Create a parallel process in a workflow.
- Create workflow group.
- Define participant voting for a step.
- Define participant voting for a step.
- Use a submap
- Identify system default submaps
- Resolve business process exceptions
- Create a workflow hierarchy
- Override an inherited map

Audience

This course is for workflow authors who are responsible for planning, designing, creating, testing workflow solutions in a development environment.

Prerequisites

- Familiarity with Windows 2008 operating systems. General knowledge of P8 Platform security concepts.
- General workflow terminology:
 - Workflow
 - Workflow definitions
 - Queues
 - Rosters.
- Familiarity with P8 Platform administration interfaces, including:
 - Administration Console for Content Platform Engine
 - IBM Content Navigator Administration
 - Process Designer
 - Process Administrator
 - Process Tracker
- IBM Case Foundation 5.2.1: Workflow Design Essentials

Programme

Conditional routing

- Define step responses
- Define conditional routes based on responses
- Define conditional routes based on data fields

Parallel processing

- Add steps to define a parallel process
- Set a data field merge type
- Test the parallel processing

Manage participation

- Assign a Tracker to a workflow
- Add a dynamically assigned workflow group
- Define participant voting with multi-participant steps

Work with submaps

- Create submaps
- Use submaps in a workflow
- Override the Terminate map

Handle workflow exceptions

- Determine the cause of a workflow malfunction
- Override the Malfunction map

Workflow inheritance

- Create a workflow hierarchy
- Override an inherited map
- Reactivate and modify the Workflow map

Session Dates

On request. Please [Contact Us](#)

Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)