



## TRAINING OFFERING

---

**You can reach us at:**

Arrow ECS, Nidderdale House, Beckwith Knowle, Harrogate, HG3 1SA

Email: [educationteam.ecs.uk@arrow.com](mailto:educationteam.ecs.uk@arrow.com)

Phone: 0870 251 1000



# Customize the IBM Case Manager Client User Interface (V5.3.2)

CODE:	LENGTH:	PRICE:
F2940G	8 Hours (1 day)	£650.00

## Description

In this course, you will customize IBM Case Manager Client without using much code. In an IBM Case Manager system, you will create pages with custom layout and implement new actions by configuring buttons and menu items. You will use the Calendar widget to track case events and a Script Adapter widget to transform the data. You will learn how to wire two widgets together to establish communication, customize views for case properties including business objects, specify viewers for documents, and implement External Data Services to create dependent choice lists.

## Objectives

Create custom pages and use Free Form page layout  
Customize toolbars and menus to add actions  
Configure a Calendar widget  
Wire two Widgets together  
Use Script Adapter widget  
Customize properties views  
Specify viewers for file types  
Implement External Data Services

## Audience

This course is for Solution Architects, Solution Designers, Developers, Solution Builders, System Administrators, and any users who are responsible for building and customizing Case Manager solutions.

## Prerequisites

Knowledge of IBM Case Manager concepts and the ability to manage cases in the client, or IBM Case Manager Essentials (V5.3.2) (classroom)(F2900G), or IBM Case Manager Essentials (V5.3.2) (self-paced) (F2909G) The ability to build an IBM Case Manager solution, or Build an IBM Case Manager Solution (V5.3.2) (classroom)(F2910G), or Build an IBM Case Manager Solution (V5.3.2) (self-paced) (F2919G)

## Programme

Create custom pages

- Create a custom Solution page
- Customize the default Case Details page
- Create a page with Free Form page layout

Customize toolbar and menu

- Customize the toolbar to implement actions
- Add a custom action as a menu item

Add a Calendar widget

- Configure the Calendar widget and subscribe to external calendars
- Create and view quick tasks in the Calendar widget
- Add the Show Calendar action to the toolbar
- Use the Calendar widget in the Free Form page layout

Wire widgets

- Describe widgets
- Define types of events available for widgets

- Wire two widgets together

#### Use Script Adapter widgets

- Describe a Script Adapter widget
- Use a Script Adapter widget to transform data
- Customize properties views
- Create a custom properties view
- Assign the properties view to a page
- Create a properties view for business objects

#### Specify viewers for file types

- Describe a Viewer Map
- Create a Viewer Map for PDF files

#### Implement External Data Services

- Describe External Data Services (EDS)
- Change the field status dynamically for a property
- Create choice lists and dependent choice lists

### Further Information

Prior to enrolling, IBM Employees must follow their Division/Department processes to obtain approval to attend this public training class. Failure to follow Division/Department approval processes may result in the IBM Employee being personally responsible for the class charges.

GBS practitioners that use the EViTA system for requesting external training should use that same process for this course. Go to the EViTA site to start this process:

<http://w3.ibm.com/services/gbs/evita/BCSVTEnr1.nsf>

Once you enroll in a GTP class, you will receive a confirmation letter that should show:

- The current GTP list price
- The 20% discounted price available to IBMers. This is the price you will be invoiced for the class.

### Session Dates

On request. Please [Contact Us](#)

### Additional Information

[This training is also available as onsite training. Please contact us to find out more.](#)